Coding Query Process

Coding Education
Data Integrity
Performance Activity & Quality

Submit a coding query

Email your query to: coding.query@health.wa.gov.au

This email address is located in the global user list, named Coding Query.

Coding team discussion is encouraged before the submission of a query. Attempts should always be made to gain clinical clarification where possible. Tertiary hospital queries should only be submitted via a Coding Educator or Coordinator.

If relevant, please provide supporting documentation e.g. an operation sheet, histology report. Please ensure any documentation provided is de-identified. This can be faxed to (08) 9222 4408, or scanned and emailed with the query to the coding query email address.

Coding queries will be reviewed by the Coding Education team, and they will endeavour to supply a response within seven days. Where necessary, queries will be forwarded to the National Casemix and Classification Centre (NCCC).

Published coding queries

Queries deemed of interest or of importance to all coders will be taken to the Western Australian Clinical Coding Advisory Group for discussion and ratification. All queries taken to the group will be published in the WA Clinical Coding Advisory Group section on the website, under Coding Queries and Audit Discussion Cases http://www.clinicalcoding.health.wa.gov.au/news/

Report 3M Codefinder ™ pathway errors/issues

If you identify a Codefinder™ pathway error or issue, please send an email explaining the error to Kathy Wilton at 3M: kwwilton@mmm.com