



## Service summary

Name of service	Goldfields Regional Palliative Care Service
<b>Contact details</b>	<p>Palliative care office phone: (08) 9080 5290 or (08) 9080 5399 Fax: (08) 9080 5865 Email: <a href="mailto:goldfieldspalliativecare@health.wa.gov.au">goldfieldspalliativecare@health.wa.gov.au</a> Regional coordinator: 0429 233 403 (office hours only) Clinical Nurse 1: 0429 882 794 (office hours only) Clinical Nurse 2: 0427 088 911 (Office hours only) Social Worker: 0409 451 883 (Office hours only) Aboriginal Health Worker: (08) 9080 5290 Hospital switchboard: (08) 9080 5888</p>
<b>Hours of service</b>	Monday to Friday 8:00am to 4:00pm
<b>After hours</b>	<p>No after hours service provided by Goldfields Regional Palliative Care Service.</p> <p>Contact: WA Combined Outreach Service (24 hour service) on <b>1300 558 655</b></p>
<b>Street address</b>	Kalgoorlie Health Campus, Piccadilly Street, Kalgoorlie WA 6430
<b>Website address</b>	<a href="http://wachs.hdwa.health.wa.gov.au/index.php?id=11374">http://wachs.hdwa.health.wa.gov.au/index.php?id=11374</a>
<b>Service type</b>	<ul style="list-style-type: none"><li>■ Consultation – Kalgoorlie/Boulder, Kambalda, Coolgardie, Esperance, Leonora and Laverton Hospitals, Community and Residential Facilities Care</li><li>■ Outpatient Clinic – Visiting Palliative Care Specialist and Telehealth Services Kalgoorlie/Esperance</li><li>■ Community – Kalgoorlie, Coolgardie, Kambalda, Esperance.</li></ul>
<b>Service profile</b>	<p>Consultancy service and outpatient clinic within public hospitals and health centres across the Goldfields region.</p> <p>Comprehensive medical, nursing and allied health care based on the unique needs of the patients, carer and family when facing a life limiting prognosis including:</p> <ul style="list-style-type: none"><li>■ addressing emotional and social concerns</li><li>■ assistance is provided with discharge planning</li><li>■ assistance with clinical decision making</li><li>■ bereavement support</li><li>■ palliative care wing (3-bed unit) Kalgoorlie Regional Hospital providing holistic care</li><li>■ providing quality care for those approaching the end of life</li><li>■ provision of equipment in consultation with Allied Health</li><li>■ symptom assessment and management.</li></ul>



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<b>Allied health services</b>	Access to generalist allied health professionals, including: <ul style="list-style-type: none"><li>■ Social Worker</li><li>■ Aboriginal Liaison</li><li>■ Dietitian</li><li>■ Occupational Therapist</li><li>■ Physiotherapist</li><li>■ Speech Therapist</li><li>■ Pharmacist (medication reconcilliation).</li></ul>
<b>Admission criteria</b>	Active, progressive and advanced disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
<b>Referral process</b>	All referrals require the consent of the patient: <ul style="list-style-type: none"><li>■ Urgent referrals by phone call to Clinical Nurse followed up with completion of Specialist Palliative Care Referral form</li><li>■ In hospital eReferrals.</li></ul>
<b>Palliative care discharge criteria</b>	Based on discretion of the Palliative Care team following discharge planning process and in discussion with the primary team, the patient, their carer/family and GP.
<b>Niche services</b>	Visiting Palliative Care Physician clinics: <ul style="list-style-type: none"><li>■ Kalgoorlie, Esperance and via Telehealth.</li></ul> Consultation with Aboriginal rural health services: <ul style="list-style-type: none"><li>■ Tjuntjunjarra, Ngaanyatgarra communities and BEGA Health.</li></ul> Consultation with Rural Cancer Services: <ul style="list-style-type: none"><li>■ Kalgoorlie and Esperance.</li></ul> Consultation with Rural Renal Services: <ul style="list-style-type: none"><li>■ Kalgoorlie and Warburton.</li></ul>