

Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

Your Personal Details

This information will be used only for contacting you in relation to this submission

Title	Other
Organisation	
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Publication of Submissions

Please note all Public Submissions will be published unless otherwise selected below

- I do not want my submission published
- I would like my submission to be published but remain anonymous

Submission Guidance

You are encouraged to address the following question:

In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

Submissions Response Field

Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).

I wish to draw attention to a missed opportunity concerning patient centred service delivery in the building of Fiona Stanley Hospital. There is no culturally appropriate provision of space for Indigenous family to come together when a family member is dying. This is an important gap in service provision and means that the patient's family is split up, occupying the patient's room, the visitors' room, waiting areas, corridors, as well as patient and visitor lounge areas. The design and use of space has been fashioned for second comers to Australia and not for its first peoples.

My submission is that better patient centred care would be achieved by accommodating this need throughout the hospital system. A larger space would be more hospitable with many chairs, couches and small tables, so that family may come together in the patient's room. With less crowding, nurses and other members of staff would be better able to attend to the patient and there would be less distraction to other patients from the frequent movement of visiting family in the ward.

Doors opening to the bush or garden would lessen the impact of the city environment for rural people and would provide the most appropriate setting for care. It would include a bathroom for the family's use as well as tea and coffee making facilities.

Such provision would also be useful for other cultural groups in which it is the practice for extended family to gather around the hospitalised family member.