

Health Networks

Quarterly Report January - March 2019



CONNECT

37

New member subscriptions to the Health Networks database¹

40

People attended workshops to develop the WA Healthy Weight Action Plan²

1

New Medical Advisor appointed for the Cancer Network³



SHARE

219

Stories shared about experiences with WA Health Service Providers on Patient Opinion™⁴

13

Members in the Patient Opinion™ User Community of Practice⁵

6

Health Service Provider Chief Executives agreed to share Patient Opinion™ data for a State-wide Dashboard⁶



IMPROVE

115

People provided feedback on the Health Networks Bulletin⁷

37

New Pathways open for consultation to obtain expert input⁸

HEALTH NETWORKS

Quarterly Report Notes

January – March 2019



- 1) There are **37** 'new member' subscriptions to the Health Networks database, calculated from 1 January to 31 March 2019.
- 2) **40** people attended workshops to develop the WA Healthy Weight Action Plan including 10 Consumers. The action plan was developed out of the findings from the 2018 Obesity Collaborative Summit, consumer engagement led by Health Consumers Council (HCC), and literature reviews.
- 3) **1** new Medical Advisor appointed for the WA Cancer & Palliative Care Network (WACPCN). As medical advisor Dr Lisa Miller will provide expert advice to the WACPCN Policy Unit and Clinical Excellence Division regarding approaches to enhance the quality, effectiveness and efficiency of system wide service provision for cancer services within the Western Australian health system.



- 4) **219** stories shared about experiences with WA Health Service Providers on Patient Opinion™. Patient Opinion™ Australia is an independent, not-for-profit and anonymous online consumer feedback platform, providing consumers and carers an opportunity to offer moderated comment about their healthcare experiences online.
- 5) **13** members in the Patient Opinion™ User Community of Practice. The Patient Opinion User Community of Practice includes representatives from all of WA Health Service Providers, the Department of Health (represented by Health Networks), private and not-for-profit organisations who regularly meet to discuss technical aspects of Patient Opinion™ and to share service improvement ideas.
- 6) **6** Health Service Provider Chief Executives agreed to share Patient Opinion™ data for a State-Wide Dashboard. Health Networks has liaised with Patient Opinion™ and the Health Service Providers in the development of the Dashboard.



- 7) **115** People provided feedback on the Health Networks Bulletin in a recent survey to assess how the bulletin is utilised by Network members as part of the Health Networks commitment to continuous improvement. The WA Health Networks Bulletin is distributed fortnightly to members on the Health Networks Database. The Bulletin provides Network updates, invitations to events, consultation opportunities and information about areas of interest.

- 8) **37** New Pathways open for consultation to obtain expert input. HealthPathways WA is a web-based portal with information on assessment, referral, and management pathways helping clinicians to navigate through the complex primary, community, and acute health care system in WA.

The WA health system in partnership with the WA Primary Health Alliance (WAPHA) ensures pathways are developed and customised for WA, with the key focus on improving integration between primary, secondary, and tertiary care. Health Networks has a key role in the consultation of these pathways.

In this reporting period, input and feedback were sought from experts via online consultation from 1 January 2019 to 31 March 2019 for the following pathways:

Child Health:

- Plagiocephaly

Gastroenterology:

- Abnormal Liver Function Tests,
- Dyspepsia and Heartburn/GORD,
- NSAIDs and Dyspepsia/Heartburn

General Surgery:

- Breast Symptoms

Genetics:

- Noonan's Syndrome

Nephrology:

- Advanced CKD – Symptom Management,
- Care After Kidney Transplant,
- Chronic Kidney Disease (CKD),
- Dialysis

Dermatology:

- Acne,
- Corns and Calluses,
- Eczema or Dermatitis in Adults,
- Psoriasis,
- Warts and Verrucas

Endocrinology:

- Hyperthyroidism,
- Hypothyroidism,
- Osteoporosis
 - Medications for Osteoporosis,
- Subclinical Hyperthyroidism,
- Thyroid Investigations,
- Zoledronic Acid Infusion
 - Zoledronic Acid Infusion Checklist

ENT (Ear, Nose, and Throat):

- Neck Lumps in Adults

Older Adults' Health:

- Behavioural and Psychological Symptoms of Dementia (BPSD),
- Dementia
 - Cholinesterase Inhibitors (CHEIs),
- Elder Abuse and Neglect,
- Health and Frailty Assessment for Older Adults,
- Mild Cognitive Impairment
 - 5 minute Neurological Examination for Possible Dementia

Paediatric Orthopaedics:

- Child with a Limp,
- Perthes Disease,
- Slipped Upper Femoral Epiphysis (SUFE)

Rheumatology:

- Ankylosing Spondylitis,
- Giant-cell Arteritis (Temporal Arteritis),
- Gout,
- Joint Aspiration,
- Osteoarthritis,
- Polymyalgia Rheumatica (PMR),
- Single Swollen Joint