



SERVICE SUMMARY

Name of Service	Royal Perth Hospital Palliative Care Department
Contact Details	Palliative Care Office phone: (08) 9224 2788 Palliative Care Office fax: (08) 9224 7012 Hospital switchboard: (08) 9224 2244 Individual team members via hospital switchboard
Hours of Service	Monday to Friday 8am – 5pm
After Hours	No after hours service provided by RPH Palliative Care Department Contact (for specialist medical advice): Combined Palliative Outreach Service 1300 558 655
Street Address	Wellington St, Perth WA 6000
Website Address	http://www.rph.wa.gov.au/Our-services/Service-Directory/Palliative-Care
Service Type	<ul style="list-style-type: none"> ■ Consultation – Hospital ■ Outpatient Clinic ■ Consultation – Nurse Practitioner (see Niche Services)
Service Profile	Consultancy service and outpatient clinic within adult tertiary public hospital. Comprehensive medical, nursing and allied health care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including: <ul style="list-style-type: none"> ■ Symptom assessment and management ■ Addressing emotional and social concerns ■ Co-ordinating care from hospital to community ■ Providing quality care for patients approaching the end of life ■ Assistance with clinical decision making ■ Bereavement support ■ Advance Care Planning Assistance is provided with discharge, access to community services, inpatient beds and liaison with palliative care services in regional WA.
Allied Health Service	<ul style="list-style-type: none"> ■ Pharmacist (Specialised) ■ Social Worker (Specialised) ■ Chaplain (Specialised) Access to generalist allied health professionals, including: <ul style="list-style-type: none"> ■ Dietitian ■ Occupational Therapist ■ Physiotherapist ■ Psychologist ■ Speech therapist
Admission Criteria	Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation.



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Referral Process	<p>Inpatient referrals to Medical team – contact Registrar and complete an eReferral. Must have the support of the primary medical team.</p> <p>Inpatient referrals to Nurse Practitioner – complete an eReferral, or telephone, pager or email Nurse Practitioner</p> <p>Inpatient nursing referrals – telephone, page or email Clinical Nurse Consultant</p> <p>Outpatient referrals from RPH & other SMHS teams – complete an eReferral</p> <p>Outpatient referrals from external sources (e.g. GPs) - send referral letter to Central Referral Service (Fax: 1300 365 056)</p>
Palliative Care Discharge Criteria	Based on discretion of Palliative Care team in discussion with the primary team.
Outpatient Clinic	Symptom Assessment Clinic (2 clinics each week)
Niche Services	<p>Palliative Care Nurse Practitioner provides:</p> <ul style="list-style-type: none">■ Consultation – Hospital Dietitian Renal Palliative Care Clinic (fortnightly)■ Palliative Care Clinic (as needed)■ Ongoing consultancy service to community patients in the East Metropolitan Health Service catchment known to the RPH Palliative Care Service that don't have access to other community palliative care services.