



## SERVICE SUMMARY

Name of Service	Great Southern Palliative Care Service
<b>Contact details</b>	Palliative Care Office phone: (08) 9892 2380 Fax: (08) 9892 2580 Email: <a href="mailto:gs.palliativecare@health.wa.gov.au">gs.palliativecare@health.wa.gov.au</a> Regional Coordinator: 0429 379 145 (preferred contact - office hours only) Clinical Nurse: 0429 379 145 (office hours only) Albany Hospital Switchboard: (08) 9892 2222
<b>Hours of service</b>	Monday to Friday 8:30am to 4:30pm
<b>After hours</b>	No after hours service provided by Great Southern Palliative Care Service
<b>Street address</b>	Albany Health Campus, Warden Avenue, Spencer Park WA 6330
<b>Website address</b>	Not available
<b>Service type</b>	<ul style="list-style-type: none"><li>■ Consultation – Nursing and/or Medical Specialist<ul style="list-style-type: none"><li>■ Albany Health Campus, regional hospitals and nursing posts</li><li>■ Outpatient Clinic – Albany Health Campus Palliative Care Specialist and/or nurse telehealth available</li></ul></li><li>■ Community – Consultative Services available throughout the Great Southern. (Varying access to community nursing service throughout the region – information available on request.)</li></ul>
<b>Service profile</b>	Comprehensive medical, nursing and social worker care in collaboration with the local medical practitioner and based on the unique needs of the patients, their carer and family when facing a life limiting prognosis including: <ul style="list-style-type: none"><li>■ assistance with care coordination</li><li>■ symptom assessment and management</li><li>■ addressing emotional and social concerns</li><li>■ providing quality care for those approaching the end of life</li><li>■ assistance with clinical decision making</li><li>■ providing equipment (in consultation with Allied Health)</li><li>■ bereavement support.</li></ul>

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<b>Allied health services</b>	Social Worker (Specialised) Access to generalist allied health professionals, including <ul style="list-style-type: none"> <li>■ Aboriginal Liaison Officer</li> <li>■ Dietitian</li> <li>■ Occupational Therapist</li> <li>■ Speech Therapist</li> <li>■ Pharmacist</li> <li>■ Physiotherapist</li> </ul>
<b>Admission criteria</b>	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
<b>Referral process</b>	All referrals require the consent of the patient Completion of <i>Specialist Palliative Care Referral</i> form <b>Urgent referrals by phone call</b> to Regional Coordinator followed up with completion of <i>Specialist Palliative Care Referral</i> form
<b>Palliative care discharge criteria</b>	Based on discretion of the Palliative Care team and in discussion with the GP, primary team, the patient and their family/carer
<b>Niche services</b>	Visiting Palliative Care Physician clinics: <ul style="list-style-type: none"> <li>■ Albany Health Campus and via Telehealth</li> </ul> Consultation with: <ul style="list-style-type: none"> <li>■ Rural Cancer Services:               <ul style="list-style-type: none"> <li>■ Cancer Coordination Nurse, McGrath Breast Cancer Nurse, oncology services, Cancer Council Volunteer Coordinator, Solaris Care (complimentary therapy)</li> </ul> </li> <li>■ ACAT and HACC:               <ul style="list-style-type: none"> <li>■ Central and Lower Great Southern Health Care Services/sites</li> </ul> </li> <li>■ Albany Community Hospice</li> <li>■ Residential care facilities (public and private, across Central and Lower Great Southern Region)</li> <li>■ Aboriginal Rural Health Services - Albany/Katanning</li> </ul> Access to: <ul style="list-style-type: none"> <li>■ Inpatient care (1 bed) at Katanning, Mount Barker, Denmark and Gnowangarup Hospitals, providing hands on care and access to specialist palliative care team, as required. Phone/videoconference available.</li> <li>■ Community volunteers in certain circumstances and when available</li> </ul>