



SERVICE SUMMARY

Name of Service	Midwest Palliative Care Service
Contact details	<p>Palliative Care Office phone: (08) 9956 2431</p> <p>Fax: (08) 9956 8747</p> <p>Email: Midwest_PalliativeCare@health.wa.gov.au</p> <p>Nurse Manager: 0407 949 040 (office hours only)</p> <p>Individual team members: Via palliative care office phone</p> <p>Geraldton Hospital Switchboard: (08) 9956 2222</p>
Hours of service	Monday to Friday 8:30am to 5:00pm
After hours	After hours service provided for Geraldton catchment area, access through Geraldton hospital switchboard.
Street address	51-85 Shenton Street, Geraldton WA 6530
Website address	Not available
Service type	<ul style="list-style-type: none">■ Consultation – community, residential care facilities and regional hospitals, nursing posts and Aboriginal health services providers■ Visiting specialist clinic – Geraldton, Carnarvon and telehealth■ Community – Geraldton
Service profile	<p>Specialised palliative care consultancy within Geraldton and across the Midwest, Murchison and Gascoyne Regions.</p> <p>Comprehensive nursing and allied health care in collaboration with the local medical practitioner based on the unique needs of the patients, their carer and family when facing a life limiting prognosis including:</p> <ul style="list-style-type: none">■ assistance with care coordination■ symptom assessment and management■ addressing emotional and social concerns■ providing quality care for those approaching the end of life■ assistance with clinical decision making■ providing equipment (where able)■ bereavement support.
Allied health services	<p>Access to generalist allied health professionals, including:</p> <ul style="list-style-type: none">■ Aboriginal Liaison Officer■ Chaplain/Pastoral Care■ Dietitian■ Occupational Therapist■ Pharmacist■ Physiotherapist■ Social Worker■ Speech Therapist.

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Admission criteria	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
Referral process	<ul style="list-style-type: none"> ■ All referrals require the consent of the patient ■ Completion of <i>Specialist Palliative Care Referral</i> form ■ Urgent referrals by phone call or email to the Clinical Nurse Manager followed up with completion of <i>Specialist Palliative Care Referral</i> form
Palliative care discharge criteria	Based on discretion of the Palliative Care team in discussion with the GP, primary team, the patient and their family/carer
Niche services	<p>Visiting Palliative Care Physician Clinics</p> <ul style="list-style-type: none"> ■ Carnarvon, Geraldton and via Telehealth <p>Consultation and collaboration with:</p> <ul style="list-style-type: none"> ■ Aboriginal rural health services. <p>Collaboration with:</p> <ul style="list-style-type: none"> ■ Community Home Care Services ■ Aged Care Assessment Team ■ Aged Care Facilities ■ Cancer Care Services ■ Neurological Support Services. <p>Access to:</p> <ul style="list-style-type: none"> ■ inpatient care at St John of God Hospital (Geraldton) Hospice ■ community volunteers (in certain circumstances and when available).