



SERVICE SUMMARY

Name of Service	Albany Community Hospice
Contact details	General Enquiries: Phone: (08) 9892 2456 Email: admin@albanyhospice.org.au
Hours of service	24-hour inpatient unit
Street address	30 Warden Avenue (off Diprose Crescent) Albany WA 6330
Website address	http://www.albanyhospice.org.au
Service type	Albany Community Hospice is a not-for-profit organisation that is licensed as a private hospital to provide specialist inpatient palliative care to public and private patients.
Service profile	<p>Albany Community Hospice is a dedicated facility for the provision of palliative care.</p> <p>A multidisciplinary team oversees the care of patients and the support of family.</p> <p>Medical care is provided by the patient's GP with support from Palliative Care Specialist.</p> <p>Care planning is provided in collaboration with the patient and family to meet their goals, including psychosocial and grief support.</p> <p>Admission may be for:</p> <ul style="list-style-type: none">▪ symptom assessment and management▪ end of life care▪ supportive care▪ psychosocial support

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Allied health services	<ul style="list-style-type: none"> ▪ Support Coordinator for psychological and grief support ▪ Referral to allied health professionals at the Albany Health Campus as required ▪ Palliative Care Team Social Worker.
Admission criteria	<ul style="list-style-type: none"> ▪ Progressive life-limiting disease (malignant or non-malignant) with limited prognosis. Note that this is not a secure facility.
Referral process	Referral is via website
Palliative care discharge criteria	Based on the needs of the patient and family.
Niche services	<ul style="list-style-type: none"> ▪ Volunteer support services ▪ Bereavement support ▪ Pet visits ▪ A multisensory room for patients and families ▪ Guest, family & carer support ▪ Peer to Peer Support Program.