Guidelines for the WA Hospital Medication Chart (WA HMC)

WA HMC User Guide
(Includes short stay and long stay versions of adult WA HMC and WA paediatric NIMC)

Quality Improvement and Change Management Unit
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Introduction

The Western Australian Hospital Medication Chart (WA HMC) is the national standardised medication chart designed to assist communication of a patient’s medication requirements consistently between health professionals to support the safe and quality use of medications. The WA HMC has been developed and endorsed for use by the Australian Commission for Safety and Quality in Health Care (ACSQHC). It is evidence-based and builds on the National Inpatient Medication Chart (NIMC), retaining key safety features based on best practice processes to minimise the risk of adverse medication events. The WA HMC incorporates standardised processes for medicines prescription, administration and medication reconciliation in the inpatient setting.

Use of the WA HMC is mandatory for all WA public and private health services that provide publicly-funded inpatient care. It is strongly recommended for private hospitals in WA.

The evidence-based principles that guided the development of the WA HMC are applicable to all healthcare settings.

A standard medication chart ensures that health professionals are familiar with the layout of the chart and the safe medication management principles on which it is based no matter where they practice.

The WA HMC use is supported for accreditation purposes. Health service organisations seeking accreditation against National Safety and Quality Health Service (NSQHS) Standard Medication Safety are expected to demonstrate the use of a compliant standardised chart.

The WA HMC adopts the format requirements of the National Pharmaceutical Benefits Scheme Hospital Medication Chart (PBS HMC) which facilitates claiming of PBS reimbursement and supply of medicines directly from the chart. The WA HMC has been approved by the Pharmaceutical Benefits Division, Department of Health.

Health Service Providers (HSPs) must use the WA HMC for adult patients (WA Medication Chart Policy), alongside the WA Health Electronic Discharge Summary application (currently Notification and Clinical Summary (NaCS) application). Use of the WA HMC for discharge dispensing remains at the discretion of the HSP but must not replace the use of the WA Electronic Discharge Summary Application for discharge reconciliation, prescription generation requirements at discharge, creation of consumer medication lists and discharge summaries.

The WA HMC forms part of the patient’s medical record. It must be maintained and stored according to local hospital policy.

The most current versions of the WA HMC and WA Paediatric NIMC listed in the guideline will be housed on the Safety and Quality internet page- [WA Medication Charts](#). HSPs are not permitted to make amendments to any of the charts apart from the addition of the medical record number and hospital name/logo. (Removal of the authority approval number and ‘chart valid until’ is permitted if the hospital is not using the PBS claiming capacity of the chart).

Issues and change requests must be forwarded to the QICM unit for consideration and will be escalated to the ACSQHC as required. [QICM@health.wa.gov.au](mailto:QICM@health.wa.gov.au)
General Instructions

The following are general requirements regarding use of the medication chart:

- All prescribers must order medicines for patients in accordance with the WA Medicines and Poisons Regulations 2016.
- The WA HMC or WA Paediatric NIMC is to be used for all admitted patients requiring medications and placed in the bedside folder, unless ward/unit procedures state otherwise. All active medications charts should be filed together.
- All medications should be reviewed regularly to monitor and ensure safe and appropriate therapy, and to discontinue (cease) medicines that are no longer required.
- Specific medication charts are required for specialised medication orders such as insulin, intravenous fluids, anticoagulants, parenteral cytotoxic agents, epidural and regional infusion and patient controlled analgesia. These charts should be cross-referenced on the WA HMC or WA Paediatric NIMC.
- The WA HMC and WA Paediatric NIMC are legal documents and therefore prescriptions must be written in a clear, legible, indelible and unambiguous way.
  - All medication orders must be written legibly in black or blue ink (black ink preferred).
    - Water-soluble ink (e.g. fountain pen) should not be used.
    - Black ink is preferred. Local policy may allow for the use of a distinct pen colour for pharmacists’ annotations. This colour should be chosen to prevent confusion with the prescribers’ orders and must be legible on photocopy, scanning or fax.
    - No matter how accurate or complete an order is, it may be misinterpreted if it cannot be read. (For safety purposes, if a medication order is not legible, the prescriber should be asked to rewrite the order to minimise risk of medication misadventure.)
    - Standing order prescriptions are not recommended using photocopies of a standardised template, stickers or stamps to prescribe medications.
- A medication order is only valid if the prescriber enters all the required details (refer to Regular Medications).
- All information required to administer the medication, including medication names, should be PRINTED legibly.
- No erasers or ‘whiteout’ can be used. Orders must be rewritten if any changes are made, especially changes to dose and/or frequency.
- All instructions must be written in plain English.
- Only acceptable abbreviations may be used
  Error-prone abbreviations, symbols and dose designations have a history of causing error and must be avoided.
  Please refer to: Australian Commission for Safety and Quality in Health Care (ACSQHC) – Recommendations for Terminology, Abbreviations and Symbols used in the Prescribing and Administration of Medicines.
## Front Page of Medication Chart

**Hospital name:**

**Hospital Provider number:**

**Ward:**

**Team:**

**Medication chart number:**

**Chart valid for:**
- [ ] 1 month
- [ ] 4 months
- [ ] 12 months

**First prescriber to complete:**

**Initials:**

**Authority:**

**Prescription Number:**

### ONCE ONLY, PRE-MEDICATION AND NURSE/MIDWIFE INITIATED MEDICINES

<table>
<thead>
<tr>
<th>Prescriber</th>
<th>Medicine (brand/generic name/form)</th>
<th>Route</th>
<th>Dose</th>
<th>Definition of dose</th>
<th>Description</th>
<th>Initiated by</th>
<th>Initiated who</th>
<th>Given by</th>
<th>BNWQ Given</th>
<th>Pharmacy</th>
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### TELEPHONE ORDER (to be signed within 24 hours of order)

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Medicine (brand/generic name)</th>
<th>Route</th>
<th>Dose</th>
<th>Frequency</th>
<th>Nurse/Midwife initials</th>
<th>Dr name</th>
<th>Dr Sign</th>
<th>Date</th>
<th>Record of administration</th>
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</thead>
<tbody>
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</tbody>
</table>

### Medicines taken prior to presentation to hospital

(Prescribed, over the counter, complementary)

<table>
<thead>
<tr>
<th>Own medicine brought in?</th>
<th>Administration as specified</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Medicine</th>
<th>Dose and frequency</th>
<th>Duration</th>
<th>Medicine</th>
<th>Dose and frequency</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
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</tr>
</tbody>
</table>

**G.P.:**

**Community pharmacy:**

**Sign:**

**Print:**

**Date:**

**Medicines usually administered by:**

### Prescriber Details

<table>
<thead>
<tr>
<th>Prescriber 1</th>
<th>Prescriber 2</th>
<th>Prescriber 3</th>
<th>Prescriber 4</th>
<th>Prescriber 5</th>
<th>Prescriber 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prescriber no.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contact no.</td>
<td></td>
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</tr>
<tr>
<td>Address</td>
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</tr>
</tbody>
</table>

**Signature:**

**Date:**

**Check if patient has another medication chart**

---

**Not for administration**
Patient Identification

The patient’s identity must be established before prescribing commences. To ensure that the medications are prescribed for the correct patient, each medication chart must have:

1. The patient’s name, unique medical record number (UMRN), date of birth and gender written in legible print; OR

2. The current patient identification label (addressograph).

   Where the patient identification label has been used, the first prescriber must print the patient’s name in the space provided below to document confirmation of the patient’s identity.

   This is to confirm that the correct patient identification label has been placed on the medication chart.

Medications should not be administered if the prescriber has not documented the patient identification.

For a valid PBS/RPBS prescription the patient identification details required are:

Rationale:

Patient identification guidelines and the printing of the patient’s name will reduce the risk of the wrong identification label being placed on the chart, and the wrong patient receiving the wrong medication.

- Patient’s full name (as it appears on the patient’s Medicare card)
- Patient’s address
- Patient’s Medicare number
- Any number specified on a card, issued by the Commonwealth, as an entitlement number for the patient.
Patient Location

Hospital name: .................................................................
Hospital Provider number: ...........................................
Ward: ................................................................. Team: ........................................

The patient’s current location (ward or unit) within the hospital should be clearly marked on the medication chart.

If a patient moves to a different ward or unit, this new location should be indicated on the medication chart i.e. when a patient is transferred to a new ward, but is still using the current WA HMC or WA Paediatric NIMC, the previous ward should be crossed off, and the new ward should be written in its place.

Documenting the details of the patient’s current location reduces the risk of the wrong medication chart being referred to when treating patients.

The Hospital Provider number is a PBS /RPBS requirement for hospitals using the WA HMC for discharge prescriptions.

Chart Validity

Chart valid for: ☐ 1 month ☐ 4 months ☐ 12 months
First prescriber to complete:  
Initials:  

The “Chart valid for” section on the WA HMC is only required to be completed if the hospital is utilising the WA HMC for PBS claiming of discharge prescriptions. Please refer to Discharge Supply for further information.

Patient Weight and Height

Weight (kg): _____ Height (cm): _____ Date: _____/_____/_____

Information about the patient’s weight and height should be documented in the space provided.

Rationale:
Weight serves as important clinical information for correctly prescribing some medicines and for “at risk” patient groups, such as paediatric patients, and patients with either renal and/or hepatic impairment.

Height is equally important in obese patients, to determine the patient’s ideal body weight (IBW). The IBW is then used to calculate the appropriate dose of some medications.
**Number of Medication Chart(s)**

MEDICATION Chart No. ............of .............

If there are more than one WA HMCs or WA Paediatric NIMCs in use, then this must be indicated by filling in the appropriate numbers using the spaces provided – e.g. “Medication chart number 1 of 2.”

If the number of medication charts in use changes (e.g. if additional charts are written, or if charts are ceased and thereby removed from use), this information must be updated. Failure to communicate that there is more than one active medication chart may result in missed doses, or duplicated prescribing. All medication charts should be kept together, preferably in a separate medication chart file.

Clinicians need access to all medication information to ensure safe treatment and care of patients.

**Additional (specialised) Charts**

When additional (specialised) charts are written, this should be indicated by placing a tick or cross in the space provided for each specialised chart in use. Failure to communicate additional specialised charts may result in missed doses or duplicated prescribing.

There are two sections on the chart that can be used to document when specialised charts are in use.

**Front of chart:**

<table>
<thead>
<tr>
<th>Additional charts</th>
</tr>
</thead>
<tbody>
<tr>
<td>IV fluid</td>
</tr>
<tr>
<td>BGL/Insulin</td>
</tr>
<tr>
<td>Acute pain</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>

| Palliative care            |
| Chemotherapy               |
| IV heparin                 |
| Anticoagulation            |

**Inside chart above regular order section:**

<table>
<thead>
<tr>
<th>Additional Charts – Tick if in use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insulin and BGL Monitoring Chart</td>
</tr>
<tr>
<td>(Subcutaneous or Intravenous Infusion)</td>
</tr>
<tr>
<td>Intravenous (IV) Fluid</td>
</tr>
<tr>
<td>Chemotherapy</td>
</tr>
<tr>
<td>Acute Pain</td>
</tr>
<tr>
<td>Palliative Care</td>
</tr>
<tr>
<td>Clozapine</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>

**Note:**

Use of the WA Adult Anticoagulation Medication Chart (WA AMC) is mandatory for prescription and administration of all anticoagulants.

If an anticoagulant is prescribed (for treatment or prophylaxis in an adult), the ‘Anticoagulation’ specialised chart box on front of chart (pictured above) and the ‘Warfarin/Anticoagulant in use’ box within the WA HMC (pictured below) must be ticked.
Allergies and Adverse Drug Reactions Alert

This section communicates the existence of previous allergies, adverse drug reactions (ADRs) and related information. Failure to communicate previous allergies or ADRs may result in re-prescribing of offending medications, and avoidable patient harm.

The following details must be completed:

1. Allergy status
   - Tick the ‘Nil known’ box if the patient is not aware of any previous allergies or ADRs, OR
   - Tick the ‘Unknown’ box if no information is available about previous reactions (e.g. if the patient is unable to communicate), OR
   - Details of previous allergies or ADRs – include medication and reaction details (refer below for more information)

2. Signature and printed name of person taking allergy/ADR history

3. Date of initial documentation (by person above)

If a previous allergy or ADR exists, the following steps must be completed:

1. Document the following information in the space provided on the medication chart, and in the patient’s medical record:
   - Name of medication/substance (including allergies to medications, food, lotions, plasters, latex etc.)
   - Reaction details (e.g. rash, hallucinations etc.) and type (e.g. allergy, anaphylaxis)
   - Date of when the reaction occurred (or approximate timeframe – e.g. “childhood allergy”, “20 years ago”)
   - Initial/signature of the person taking the allergy/ADR history.
Note:
This is the minimum information that must be documented. It is preferable to also include how the reaction was managed (e.g. "withdraw and avoid offending agent") and the source of the information (e.g. "patient self report", “previous documentation in medical record”, etc.)
If there are more than four previous allergies or ADRs to record, use the fifth line to refer other health professionals to the medical record for additional information.

Once completed, the person completing the allergy/ADR documentation must sign and print their name and date at the bottom of the allergy/ADR box (this assigns responsibility for the information obtained).

2. Affix the ADR alert sticker to the front and back page of the medication chart, in the space provided. This highlights the existence of previous allergies and ADRs recorded in the allergy/ADR section.

3. Affix a Patient Alert sticker to the front of the patient’s medical record and complete the relevant information, if not already done. Where hospitals are utilising the MR ALERT 1 form for patient alerts, document the ADR/allergy information on this form (as per Clinical Alert Policy MP 00531/17).

4. Attach the red ADR alert bracelet to patient’s wrist. Details of the ADR(s) should not be written on the bracelet. The bracelet is only to be used as an alert. Health professionals must refer to the medication chart or medical record for allergy or ADR details.

The red ADR alert bracelet must be annotated with the patient’s name, UMRN and date of birth in legible print using a permanent marker, or a generated patient identification label (addressograph).

Note:
- Doctors, nurses, midwives and pharmacists are required to complete the ‘Allergy/Adverse Drug Reactions’ documentation for all patients.
- Patients may be more familiar with the term ‘allergy’ than ADR, so this may be a better prompt to use when interviewing a patient about his/her allergy/ADR history.
Once the information has been documented, the person documenting the allergy/ADR information must sign or initial their name, print their name and date the entry.

**Rationale:**
- Information about previous allergy/ADRs or allergies can assist staff in making decisions about medication therapy and avoid re-prescribing, dispensing and administering a medication involved in a previous ADR.
- By signing the ADR documentation, this assigns accountability for the information obtained.
- The use of alerts (e.g. stickers and bracelets) provides a physical reminder to help prevent the occurrence of ADRs.

**Medicines Taken Prior to Presentation to Hospital**

<table>
<thead>
<tr>
<th>Medicine</th>
<th>Dose and frequency</th>
<th>Duration</th>
<th>Medicine</th>
<th>Dose and frequency</th>
<th>Duration</th>
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**Note:**
For the majority of patients this information should be documented on the WA Medication History and Management Plan (WA MMP) form. For the most current version for WA Health refer to:

Medication reconciliation
http://ww2.health.wa.gov.au/Articles/J_M/Medication-reconciliation

Where a WA MMP form exists for the patient, a notation should be made on the front cover of the WA HMC or WA Paediatric NIMC referring clinicians to the WA MMP.
The following must be documented:

- A complete list of medications taken at home prior to being admitted to hospital (prescription and non-prescription medications – includes supplements and vitamins), including drug identification details (generic name, strength and form) and dose and frequency.

- Whether the patient has brought their own medications with them to hospital.

- Whether the patient uses a dose administration aid (e.g. WebsterPak®, dosette box, or other blister pack)

- Contact details for the patient’s community health providers (GP and community pharmacy).

Other useful information that could be included in this section:

- Whether the patient has a preferred dosage form (e.g. suspension for patients with swallowing difficulties or paediatric patients)

- Whether the patient receives assistance to administer or manage their medications

- The indication for use of medications as a prompt to ensure a comprehensive history is obtained.

Any unintentional discrepancies noted by the person documenting the medication history must be brought to the attention of the attending medical officer.

When a subsequent medication chart is required (i.e. additional medication chart in use or initial medication chart is re-written), the doctor or pharmacist should annotate to either:

- Refer to the original WA HMC or WA Paediatric NIMC for this admission – if the medication history has been documented on the front of the chart, OR

- Refer to the WA MMP (use tick box “See WA MMP”) – if the medication history has been documented and reconciled on the WA MMP form.

It is also helpful to:

- Document the indication for each medication

- Use a checklist (refer to checklist included on the WA MMP) as a prompt to ensure a comprehensive medication history is obtained.
Once Only, Pre-Medication and Nurse/Midwife Initiated Medicines

The following must be documented for once only, pre-medication and nurse/midwife initiated Medications:

- Date/time prescribed
- Generic medication name (trade names only to be used based on local policy or guidelines) – Nurses/midwives must refer to local policy or guidelines to determine if a medication can be nurse/midwife initiated, or if it needs to be prescribed by a doctor.
- Route of administration
- Dose to be administered
- Date and time medication is to be administered
- Prescriber’s signature and printed name OR nurse/midwife initiator’s signature and printed name
- Initials of person that administers the medication
- Date and time medication administered

The ward/clinical pharmacist should:

- Confirm that the medication is safe to administer
- Annotate if the medication requires supply or is on imprest (“I”), a Schedule 8 (S8) or Restricted Schedule 4 (S4R) medication.

Nurse initiated medications are non-prescription medications that may be administered by a registered nurse or midwife, or delegated to an authorised enrolled nurse in non-life threatening situations without a prior written or telephone instruction from an authorised prescriber.

The medication must be listed on the health service organisation’s approved list of nurse initiated medications and administered in accordance with local policy. Some health service organisations do not permit nurse initiated medicines to be administered to paediatric patients.
Local policy or guidelines will outline when nurses can initiate medications and will specify a limit on doses of nurse initiated medications that can be given, for example for one dose only or for a maximum of 24 hours only.

Generally this applies to a limited list of unscheduled, Schedule 2 and Schedule 3 medications which may include (check with local policy):

- Antacids (e.g. Mylanta, Gastrogel)
- Laxatives (docusate sodium with sennoside, glycerol and bisacodyl suppositories)
- Non-medicated throat lozenges (e.g. Cepacol)
- Oral Glucose Solution (e.g. Carbotest or equivalent product)
- Paracetamol (as a single product)
- Sodium Chloride 0.9% for flushing lines
- Unscheduled topical medications (e.g. lanolin, sorbolene)

Note:

For paediatric patients:

1. The dose to be administered must be accompanied by the dose calculation (e.g. mg/kg/dose), where appropriate.
2. Initials of a second person double checking the dose must be documented prior to the dose being administered.
3. This section is titled ‘Once Only Medicines’ – it does not allow for nurse/midwife initiated medications or pre-medications

### Once Only Medicines

<table>
<thead>
<tr>
<th>Date Prescribed</th>
<th>Medicine (Print Generic Name)</th>
<th>Route</th>
<th>DOSE</th>
<th>Date/Time to be given</th>
<th>Prescriber Signature</th>
<th>Print Name</th>
<th>Given by</th>
<th>Date/Time Given</th>
<th>Pharm</th>
</tr>
</thead>
</table>

Telephone Orders

**TELEPHONE ORDER (to be signed within 24 hours of order)**

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Medicine (print generic name)</th>
<th>Route</th>
<th>Dose</th>
<th>Frequency</th>
<th>Nurse/Midwife initial</th>
<th>Dr name</th>
<th>Dr Sign</th>
<th>Date</th>
<th>Time/ Given by</th>
<th>Time/ Given by</th>
</tr>
</thead>
</table>

The following must be completed for telephone orders:

- Date/time prescribed
- Generic medication name (trade names only to be used based on local policy or guidelines)
- Route of administration
- Dose to be administered
- Frequency at which the medication is to be administered
- Initial of two nurses/midwives to confirm that the verbal order has been heard and checked (see example below)
- Name of doctor giving verbal order
  *The telephone order must be signed and dated by the doctor giving the verbal order, or otherwise confirmed in writing within 24 hours of the order.*
- Initials of person that administers the medication
- Date and time medication administered

Local policy or guidelines will outline whether telephone orders are allowed, and under what circumstances they may be used.

**Rationale:**
Telephone orders are discouraged, as they are an error prone activity. To reduce the potential for error, telephone orders are to be countersigned by two nurses/midwives who have both independently heard/received and read back the order to the prescribing doctor.

**Prescriber Details**

If the hospital is using the WA HMC for discharge prescriptions for PBS reimbursement, the details of the prescriber must be documented on the front of the WA HMC in the section below.

<table>
<thead>
<tr>
<th>Prescriber Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
</tr>
<tr>
<td>Prescriber No.</td>
</tr>
<tr>
<td>Contact No.</td>
</tr>
<tr>
<td>Address:</td>
</tr>
<tr>
<td>Signature:</td>
</tr>
<tr>
<td>Date:</td>
</tr>
</tbody>
</table>

For a valid PBS prescription, the following prescriber details must appear on page one of the chart:
- Name
- PBS prescriber number
- Contact number (mobile or pager)
- Address of health service/organisation
- Signature and date
### Middle Pages of the Medication Chart

#### Regular Medicines

<table>
<thead>
<tr>
<th>Date and month</th>
<th>Drug Name</th>
<th>Dose</th>
<th>Administration Time</th>
<th>Route</th>
<th>Other</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day 1</td>
<td>Drug A</td>
<td>100mg</td>
<td>10:00 AM</td>
<td>Oral</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day 2</td>
<td>Drug B</td>
<td>200mg</td>
<td>12:00 PM</td>
<td>Oral</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Additional Charts

- Allergies: Drug C, Drug D
- Medication interactions: Drug E
- Laboratory results: Drug F

---

**Check if patient has another medication chart**

---

**Check if patient has another medication chart**

---

**Attach ADR sticker**

**Allergy and adverse drug reactions (ADR) Chart**

- Medication: Drug G
- Reaction: Rash
- Type: Urticaria
- Severity: Mild
- Date: Day 3
- Treatment: Benadryl

---

**Patient Information**

- Name: John Doe
- Address: 123 Main St.
- Phone: 555-1234

---

**Prescription Information**

- Prescriber: Dr. Smith
- Date: 03/15/2023
- Medication: Drug H
- Dose: 500mg
- Route: Oral

---

**Drug Administration Notice**

- Time: 9:00 AM
- Discharge: Patient discharged at 10:00 AM
- Provider: Dr. Johnson

---

**Observations**

- Temperature: 37.2°C
- Blood Pressure: 120/80
- Heart Rate: 75 bpm

---

**Side Effects**

- Nausea: Grade 1
- Diarrhea: Grade 1
- Rash: Grade 1

---

**Medication Administration Record**

- Drug: Drug I
- Time: 10:00 AM
- Administration by: RN Miller

---

**Assessment**

- Clinical: Drug J response observed
- Laboratory: Drug K levels maintained

---

**Discharge Instructions**

- Take medication as prescribed
- Follow up with Dr. Smith in 1 week

---

**Follow-up**

- Personal phone: 555-555-5555
- Office: 555-555-5555

## Variable Dose Medicines

### Regular Medicines

<table>
<thead>
<tr>
<th>Variable dose medicine</th>
<th>Date and month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start Date</td>
<td>Medicine (print generic name/form)</td>
</tr>
<tr>
<td>Route</td>
<td>Start date of prescription – see under ‘Regular Medicines’ section for further details on ‘Start Date’</td>
</tr>
<tr>
<td>Frequency</td>
<td>Generic medication name</td>
</tr>
<tr>
<td>Time to be administered</td>
<td>Route of administration</td>
</tr>
<tr>
<td>Indication</td>
<td>Frequency of administration</td>
</tr>
<tr>
<td>Prescriber signature</td>
<td>Indication</td>
</tr>
<tr>
<td>Dose</td>
<td>Prescriber's signature and printed name</td>
</tr>
<tr>
<td>Print name</td>
<td>For each dose, the following information must be documented:</td>
</tr>
<tr>
<td>SAD/VAN</td>
<td>- Dose to be administered</td>
</tr>
<tr>
<td></td>
<td>- Time dose is to be administered (to be documented in the “Time to be given” row)</td>
</tr>
<tr>
<td></td>
<td>- Prescriber's signature</td>
</tr>
<tr>
<td></td>
<td>- Initials of nurse that administers the dose in ‘Nurse Initial’ box and notes actual time dose is given in same box.</td>
</tr>
<tr>
<td></td>
<td>For each day of therapy, the following information must be documented:</td>
</tr>
<tr>
<td></td>
<td>- Drug level results, when required</td>
</tr>
<tr>
<td></td>
<td>- Time drug level taken</td>
</tr>
</tbody>
</table>

**Note:**

The date and month row on the top of the Variable Dose Medication section may not correlate with that of the regular medications, especially if the variable dose medication is to be given more frequently (e.g. twice daily, three times daily, etc.) or less frequently (every 2 days) than once daily.

If a patient requires a second variable dose medication, another medication chart should be used. Alternatively, there is a dedicated “Variable Dose Medication Chart” which may be considered for use.
Note:
The long stay NIMC does not have dedicated variable dose medication section. Hospitals and health service organisation will need to ensure policies are in place so that variable dose medications are transferred accurately for patients transitioning from the short stay to the long stay NIMC.

Rationale:
This section has been formatted to facilitate ordering of medicines that require variable dosing, based on laboratory test results (e.g. vancomycin) or as a reducing protocol (e.g. prednisolone).
If these agents are ordered in the ‘Regular Medicines’ section, there is no designated area to record drug levels.
If these medications are prescribed in the ‘Once Only’ section, the risk of errors of omission is increased.

SAC/AAN Section of medication prescriptions
For hospitals using the WA HMC as a PBS prescription for discharge medications (please refer to Discharge Supply), the following information must be provided in the SAC/AAN section of the order.

Streamlined Authority Code (SAC) – If the prescribed medication is Authority Required (STREAMLINED), the prescriber must write the relevant four digit Streamlined Authority Code in the SAC/AAN box provided. Only the prescriber can provide this information.

Phone Authority – A single PBS WA HMC Authority Prescription Number is printed on the WA HMC and must be used by the prescriber to obtain prior authority approval for each authority required item.

The Authority Approval Number (AAN) provided by Department of Human Services (DHS) must be written on the WA HMC in the box provided. Only the prescriber can provide this information.
Venous Thromboembolism (VTE) Risk Assessment Documentation Section

This VTE prophylaxis section is designed to prompt documentation of:

- VTE risk assessment
- Contraindications to VTE prophylaxis
- Ordering of pharmacological and mechanical VTE prophylaxis, if indicated.

Whoever is allocated responsibility for assessing a patient’s VTE risk (usually the admitting medical officer or authorised prescriber) should do so according to local policy and then document the outcome on the WA HMC. (Not present on WA Paediatric NIMC)

All adult patients must have a VTE risk assessment completed within the specified timeframes as indicated in local policy, and the VTE risk assessment outcome must also be clearly documented within the patient’s medical records.

The risk assessment should be completed consistent with local policy and in relation to the patient’s clinical status at that point. For patients with multiple charts, the VTE risk assessment should be documented on the first chart.

Re-assessment of risk may be required depending on changes to clinical status, medications or other circumstances, and should be documented in the VTE risk assessment section. (The VTE Risk Assessment Tool in the WA HMC allows for up to 3 assessments to be documented if there is no change to the original assessment. If there is a change to Pharmacological Prophylaxis or Mechanical Prophylaxis, for example a change from indicated to contraindicated, then a new WA HMC VTE Risk Assessment Tool will need to be completed) In the case of re-assessment, it is important that the person completing this ensures that the date and time of documentation is recorded (to communicate when the re-assessment took place).

Although the VTE risk assessment outcome may be included within the integrated progress notes, WA Health strongly recommends documentation within the WA HMC as it:

- is easily accessible
- acts as a central point of reference for medical, nursing and pharmacy staff for review of ongoing management
- provides a consistent point of handover when the patient is transferred between wards and hospital settings.

The minimum requirements for VTE risk assessment documentation in the WA HMC are:

- document that the VTE risk (clotting risk) has been considered by ticking the “VTE risk considered” box
• document that the bleeding risk has been considered by ticking the “bleeding risk considered” box
• sign/initial the appropriate section to indicate the person who has conducted the VTE risk assessment
• document the date and time of the VTE risk assessment
• document the outcome of the VTE risk assessment:
  o whether pharmacological prophylaxis is indicated
  o whether mechanical prophylaxis is indicated
• tick the “Warfarin/Anticoagulant in use” box, if pharmacological prophylaxis is indicated and prescribed on the WA Anticoagulation Medication Chart (WA AMC)

Note:

The risk of developing VTE depends on the patient’s intrinsic risk factors (patient-related) such as existing medical conditions, age or family history, and extrinsic risk factors (admission-related) such as surgical intervention, medical treatment or immobility.

Specific tools or guidelines which assist medical officers to determine the patient’s risk of clotting and bleeding, and therefore management of overall VTE risk must be implemented at each hospital or health service. For example, sites may choose to implement the National Health and Medical Research Council (NHMRC) or CHEST guidelines. Where other tools or guidelines are used, these must be based on best clinical knowledge and evidence.

Effective VTE prevention is achieved through both prompt assessment of risk factors, and the provision of appropriate prophylaxis.

It is recommended that the patient’s VTE risk be reassessed regularly (at least every 7 days) or as the patient’s clinical condition changes (e.g. unplanned surgery, changes in mobility, etc.). Clinicians must assess the need for prolonged prophylaxis on transfer of care or discharge. In such circumstances, the patient’s medical officer must develop a plan, and have this plan communicated in a timely manner to the patient’s care provider and explained to the patient/carer/family.
## Regular Medicines

These are the minimum requirements that need to be documented by the prescriber for a medication order to be valid:

<table>
<thead>
<tr>
<th>Start Date</th>
<th>The prescriber should enter the current date if administration of the medication is intended on this date or a date in the future when the prescriber wants the first administration of the medication. If transcribing/re-writing charts, the prescriber must enter the date of transcription. It is not the date that the medication was originally ordered. It may be useful for some medications (e.g. antibiotics) to include the date of first prescribing somewhere on the administration panel.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generic medicine name</td>
<td>Medications must be ordered preferably by their generic name (active ingredient). Medications must be prescribed by their full name. Medication names must never be abbreviated. For example: ISMN – isosorbide mononitrate GTN – glyceryl trinitrate EPO – epoetin Medications must not be prescribed by chemical names/symbols. For example: KCl – potassium chloride Local policy or guidelines may allow the use of trade names (brand names) of combination products (e.g. Seretide®). Medication orders for insulin preparations (irrespective of whether it is a single or multiple ingredient product) should preferably be written in trade name – to minimise confusion between available products. It is also recommended to include the form of insulin device being used (i.e. NovoRapid Flexpen® 10 Units tds).</td>
</tr>
<tr>
<td></td>
<td>The Australian Approved Name is the official terminology as per the Therapeutic Goods Administration (TGA) website</td>
</tr>
</tbody>
</table>
A separate order is required for each medication.

- To reduce the chance of error, in circumstances where a combination product is unavailable as a single product, but available in separate components, the medication order must be rewritten to reflect what is being administered.

For example:

Clopidogrel/Aspirin 75/100mg 1 tablet mane – rewritten as separate orders for:

- Clopidogrel 75mg mane, AND
- Aspirin 100mg mane

### Route

Generally, each order is for one route only.

Health services should be aware of risks associated with medication orders with multiple routes of administration, ensuring there is adequate documentation of the actual route administered and whether the dosing between routes is bioequivalent.

Local policy or guidelines may allow multiple routes to be ordered together (e.g. where the dose required for different routes are the same – for example paracetamol 1g [PO or IV] qid).

A health service-specific list of exceptions to the general rule should be determined in conjunction with the health service’s drug and therapeutics committee or equivalent and appropriate risk mitigation strategies put in place.

- Note: Writing a ‘regular dose’ order for multiple routes of medication does not allow the documentation of route used to administer the dose.

### Dose

Only metric and Arabic numerals must be used.

Roman numerals (e.g. i, ii, iii, iv, etc.) must be avoided.

Always use a zero (0) before a decimal point e.g. 0.5g otherwise the decimal point may be missed. However, if possible, it is preferable to state the dose in whole numbers, not decimals.

For example, write 500mg instead of 0.5g, or write 125 micrograms instead of 0.125mg.

Never use a trialling zero (‘.0’) as it might be misread if the decimal point is missed e.g. 1.0 misread as 10.

Do not use ‘U’ or ‘IU’ for units because the ‘U’ may be misread as zero. Always write units in full.

**Note:**

In the case of liquid medications, the strength and dose in milligrams or micrograms must always be specified (not in millilitres).
For example, for a medication order for 10mg of morphine liquid would read:

**Correct:** Morphine mixture (10mg/mL) – Give **10mg** every 8 hours when required

**Wrong:** Morphine mixture (10mg/ml) – Give **1mL** every 8 hours when required

The amount in ‘mL’ can be annotated on the chart in addition to the strength to clarify the amount to be administered.

The clinical/ward pharmacist should clarify the order, where the strength of the medication supplied is different from that which has been ordered.

For example:
- 10mg dose: Pharmacist will write “2 x 5mg tablet”
- 25mg dose: Pharmacist will write “Half x 50mg tablet”

### Frequency and Administration time(s)

The prescriber must enter both the frequency AND administration time(s) for the medication. If not entered, the dose may not be administered by nursing staff.

Administration times should be entered using the 24 hour clock, a universal standard.

<table>
<thead>
<tr>
<th>RECOMMENDED ADMINISTRATION TIMES</th>
</tr>
</thead>
<tbody>
<tr>
<td>GUIDELINES ONLY</td>
</tr>
<tr>
<td>Morning</td>
</tr>
<tr>
<td>Night</td>
</tr>
<tr>
<td>Twice a day</td>
</tr>
<tr>
<td>Three times a day</td>
</tr>
<tr>
<td>Regular 6 hourly</td>
</tr>
<tr>
<td>Regular 8 hourly</td>
</tr>
<tr>
<td>Four times a day</td>
</tr>
</tbody>
</table>

Medications should be administered according to the recommended administration times unless they must be given at specific times (e.g. some antibiotics, with/before food, Parkinson’s disease medications) or, as in the case of children with variable meal and sleep schedules, a specific schedule is required.

If necessary, the clinical/ward pharmacist or nurse will clarify the administration time to correctly administer the medication (e.g. in relation to food) and annotate the chart to indicate that this has occurred. Nursing staff are authorised to change the times to meet local ward/hospital policy BUT, out of courtesy, should inform the prescriber of this action.

In the situation where a medication is prescribed more than six times per day (e.g. eye drops requiring administration every 2 hours), the medication order should be written over two consecutive boxes to allow more than 6 dosage times to be entered.
### Indication
This is critical information as it allows the order to be reviewed in the context of why it was prescribed, therefore reducing the risk of misinterpretation of the order (e.g. look alike sound alike [LASA] medications, incorrect doses, medications which have different doses for different indications).

Recording the indication for each medication helps the health care team select the right medication.

### Prescriber's signature and name (printed)
The signature of the prescriber must be documented to complete each medication order.

For each signature (prescriber), their name must be printed at least once on that medication chart, preferably with a contact number to allow clarification, if necessary.

Other information/items that should be documented in the regular medications section are:

### Slow Release box
The “Tick if Slow Release” box is included as a prompt to prescribers to consider whether or not the standard release form of the medication is required. This box must be ticked to indicate a sustained or modified release form of an oral medication (e.g. verapamil SR, diltiazem CD, metformin XR, tramadol SR).

If not ticked, then it is assumed that the standard release form is to be administered.

If the box has not been ticked, nursing staff may want to contact the ward/clinical pharmacist or prescriber to seek clarification of which form should be administered to the patient.

Further explanation is included in the margin of the medication chart.

This box should also be ticked for medications which are enteric coated, as this is classified as a modified release form (releases the medication slowly within the intestine).

For more information, refer to: Department of Health “Don’t Rush to Crush” poster.

### Pharmacy
This section is for use by the ward/clinical pharmacist. Annotations may include:

<table>
<thead>
<tr>
<th>Imprest</th>
<th>Medication available on imprest at ward level.</th>
</tr>
</thead>
<tbody>
<tr>
<td>S</td>
<td>Non-imprest items that will be supplied, and labelled for individual patient use from pharmacy</td>
</tr>
<tr>
<td>Pts own</td>
<td>Medications brought in to the hospital by the patient (Patient’s Own), and checked by the pharmacist and confirmed to be acceptable for use during the patient’s admission</td>
</tr>
</tbody>
</table>
### Limited Duration Medicines

When a medication is ordered for a limited duration, this must be clearly indicated. The days or times when a medication is NOT to be given may be indicated by crosses (X) or a line through the appropriate administration day/time box.

### Medicines with Intermittent Doses

When a medication is ordered only on certain days, this must be clearly indicated by documenting the day of administration as part of the prescription order (i.e. stipulate Monday if that is the day the medication is to be taken). The medication order must clearly distinguish between when the medication is to be administered, and when it is not to be given.

Usually, the use of a box indicates the day/time when a medication is to be given.

The use of crosses (X) or a line through the other days indicates when a medication is NOT to be given.
Ceased Medicines

Ceasing or changing medication chart prescriptions

- When ceasing a medication, the original prescription must NOT be removed or obscured. The prescriber must draw a clear diagonal line through the order in the prescription box and two diagonal lines through the administration record section, taking care that the lines do not impinge on other orders (as this may result in a second medication being inadvertently ceased). The prescriber must also write ‘ceased’, reason for ceasing medication, date and sign the ceased order.

- If a change to a medication order is required, the prescriber must cease the current order on the WA HMC or WA Paediatric NIMC, as above, and complete a new entry on the chart reflecting the required change. The prescriber must write the reason for changing or ceasing the order (e.g. ceased, written in error, increased dose, duplicated order, etc.).

- Changes to medication orders (e.g. ceased, written in error, increased dose, duplicated order, etc.) must not be conveyed by altering an existing medication order.

Note:
The acronym ‘D/C’ should not be used for ceased orders since this can be confused with ‘Discharge’. Always use ‘Ceased’.
Administration Record

Every nurse/midwife has a responsibility to ensure they can clearly read and understand the order before administering any medications. For all incomplete or unclear (include illegible) orders, the prescriber must be contacted to clarify.

Assumptions should never be made about the prescriber’s intent.

Every medication chart must have the patient’s identification details completed. If the patient identification details are not completed, there is no confirmation that the medication was prescribed for the correct patient.

The medication administration record provides space to record up to ten (10) days of therapy on the short stay WA HMC, and up to thirty five (35) days on the long stay WA HMC. At the end of the 10 or 35 days, a new chart should be written.

The last column (which is partially blocked out) is present only as a safety net, if the order has not been rewritten yet. If the medication chart is full, then the medication orders written in it should not be considered a valid/current prescription.

The shading of alternate columns is intended to reduce the risk of administering a medication on the wrong day.

The first person administering medications on any given day must write the date of that day in the appropriate box at the very top of each column (‘Date and Month’). This column is then for medications administered on this day/date only. Note that the year should already have been specified by the prescriber in the ‘Year’ section.

Remember the six Rights:

✔ **The right patient**
  - Does the order match the patient? Ask the patient for their first and last name (3 identifiers are required to be confirmed, if possible).
  - Does the label on the dispensed medication match the patient?

✔ **The right medication**
  - Does the medication match the order? Be vigilant with look-alike sound alike medications.
  - Is it the correct medication for that particular condition?

✔ **The right dose**
  - Does the strength and dosage match the order?
  - Does the dose require either half, whole, or multiple tablets/capsules, etc.?
  - Is it safe for the patient?

✔ **The right time**
  - Does the administration time match the order? Consider special precautions for timing of dose (e.g. with food).
Does the frequency match the order?
Ensure specified time interval has passed before administering PRN medication

✓ The right route
Does the route match the order?
Is this route suitable for the patient?
Can this preparation be crushed (tablet), opened (capsule), or mixed in other substances?
Have old transdermal patches been removed prior to applying new patch?

✓ The right documentation
Ensure that the order is valid (dated and signed by the prescriber)
Document immediately after the medication has been administered
If dose is not administered, document the reason for this on the medication chart

Reasons for Not Administering
When it is not possible to administer the prescribed medication, the reason for not administering must be recorded by entering the appropriate code and circling this code. By circling the code, it will not accidentally be misread as someone’s initials.

If a patient refuses a dose, the prescriber must be notified.

If a medication or dose is withheld, the reason must be documented in the patient’s medical notes.

If the medication is not available on the ward, it is the nurse’s responsibility to notify the pharmacy and/or obtain supply, or to contact the prescriber (or another doctor from the treating team) to advise that the medication ordered is not available.

Withholding Medications
It is appropriate to withhold the medication, if there is a known adverse drug reaction (ADR) to the prescribed medication.

If the medication chart is full (i.e. there is no appropriate space to sign for administration), then the medication order is not valid. The medication chart must be rewritten as soon as possible. (Be mindful of time-critical medications)

Generally, medications should not be withheld if the patient is pre-operative or nil by mouth (NBM) or fasting, unless specified by the medical officer.
Pharmaceutical Review

Rationale:
Review by a clinical pharmacist will ensure that all orders are clear, safe and appropriate for that individual patient, therefore the risk of an adverse drug event is minimised.
## Back Page of Medication Chart

### As required PRN medicines

<table>
<thead>
<tr>
<th>Drug name</th>
<th>Medicine per generic name</th>
<th>Date</th>
<th>Route</th>
<th>Dose and hourly frequency</th>
<th>Time</th>
<th>Prescriber signature</th>
<th>Patient Signature</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ibuprofen</td>
<td>Abc-123456</td>
<td>1/10</td>
<td>Oral</td>
<td>100mg</td>
<td>3x</td>
<td>John Doe</td>
<td>Smith</td>
</tr>
<tr>
<td>Acetaminophen</td>
<td>Xyz-7890123</td>
<td>2/20</td>
<td>Oral</td>
<td>500mg</td>
<td>4x</td>
<td>Jane Smith</td>
<td>Brown</td>
</tr>
</tbody>
</table>

**Pharmaceutical review**

Check if patient has another medication chart
As required (“PRN”) Medicines

Prescribing
The prescriber must write the:

- Start date of prescription
- Generic medicine name (see under ‘Regular Medicines’ for further comments)
- Route of administration
- Dose AND hourly frequency. “PRN” (pre-printed) alone is not sufficient
- Indication and maximum daily dose (i.e. maximum dose in 24 hours)
  
  For example: Maximum of 4g paracetamol in 24 hours
- Prescriber’s signature, printed name and contact details

The ‘Max PRN dose/24 hr’ prompt indicates the total amount of the medication which may be administered for PRN doses only for that medication. The maximum daily dosage should not be exceeded for that PRN medicine.

Prescribers should exercise caution when prescribing PRN medications, and check the regular medication section for possible duplicated orders. Where appropriate, ward or clinical pharmacists should annotate on the medication chart where a medication is prescribed in both the regular dose and PRN sections.

Administration
For each medication administration, document the:

- Date
- Time
- Dose administered
- Route
- Initial of person administering dose

The person administering each dose is responsible for:

- checking that the maximum daily dosage will not be exceeded
- checking the timing of the previous dose (includes both regular and PRN dose)
Multiple Route Orders

Generally, medication orders should be written for ONE ROUTE only. However, local requirements may indicate other practices. Hospital and health service organisations should be aware of risks associated with medication orders with multiple routes of administration. A health service-specific list of exceptions to the general rule should be determined in conjunction with the health service’s Drug and Therapeutics Committee (DTC) or equivalent, and appropriate risk mitigation strategies put in place.

Note:
While it is recommended that only one route is prescribed per entry, local policy may allow certain medications to be prescribed as multiple routes, provided the dose and maximum dose/24 hours are the same for all routes allowed.
Prescribing PRN Opioids

The sedation score may be specified in the ‘Max Dose/24 hr’ section to indicate the maximum dose of drug to be administered when prescribing opioids in the PRN section.

Where sedation scores are used, the local hospital policy or guidelines should specify a standard sedation scoring system and a process for recording the scores, and the record must be available at the point of care. Nursing and medical staff should be familiar with the sedation score used.

For example, using the 4 point sedation scale below of 0 to 3, the PRN order should specify “if sedation score is less than 2”.

0 = awake and alert
1 = mild, occasionally drowsy, easy to rouse
2 = moderate, constantly drowsy, easy to rouse
3 = severe, somnolent, difficult to rouse

Rationale:

‘PRN’ medications are charted separately from the ‘Regular Medicines’ section, in order to reduce the risk of inadvertently giving them regularly. This section also includes additional information (e.g. maximum dose/24 hours) to prevent overdose.
Special Features of the WA Paediatric NIMC

The paediatric versions (both short stay and long stay versions) of the National Inpatient Medication Chart (NIMC) incorporate additional features identified as important for facilitating safe medications use in the paediatric and neonatal populations. These features include designated:

- Boxes for recording weight and date measured on front and back pages
- Spaces for recording body surface area (BSA) and gestational age at birth (where relevant)
- Space for documenting the basis of dose calculation (e.g. mg/kg/dose)
- Space for double signing when recording administration

**Patient Weight, Height, Body Surface Area and Gestational Age at Birth**

<table>
<thead>
<tr>
<th>Front page</th>
<th>Back page</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age:</strong></td>
<td><img src="image" alt="Weight (kg)" /></td>
</tr>
<tr>
<td><strong>Weight (kg):</strong></td>
<td><strong>Date:</strong></td>
</tr>
<tr>
<td><strong>Height (cm):</strong></td>
<td><strong>Date:</strong></td>
</tr>
<tr>
<td><strong>B.S.A. (m²):</strong></td>
<td><strong>Date:</strong></td>
</tr>
</tbody>
</table>

The child’s weight must be documented in the box on the front of the chart, including the date the weight was measured. The weight should also be documented on the back page, where PRN medications are ordered.

The height and body surface area (BSA) should be documented for when BSA is used to calculate the dose of a medication.

The gestational age at birth for premature infants should also be documented. This information may also be required to calculate the dose of a medication.

**Dose Calculation**

The prescriber must document the basis for the dose calculation in the dose calculation box (e.g. mg/kg/dose or microgram/m²/dose, etc.).

This will assist pharmacists, midwives, nurses and other doctors in double checking that the dose that was intended and the actual dose were calculated correctly.
Regular Paediatric Medicines

The basis for dose calculations should first be checked in a current paediatric dosing reference endorsed by the local Drug and Therapeutics Committee (DTC). The actual dose should be calculated using an accurate weight or body surface area (up to the usual adult dose).

If the child is obese, or significantly oedematous, the ideal body weight may be more appropriate. All calculations should be double checked.

Administration of Medicines

There are two spaces for recording the administration of each dose of medication to allow for two signatures, to document that the double checking process has occurred when required.

This need for documentation is present for all types of medication orders (i.e. once only medications, telephone orders, regular dose medications and as required ‘PRN’ medications).
Reason for Not Administering

There is an additional ‘Reason for Not Administering’ medication code on the paediatric NIMCs. This code ‘P’ indicates that the medication was administered by the paediatric patient’s parent or carer.
Transdermal Patch Sticker

Background
Transdermal medications in the form of patches are often prescribed on the medication chart. Although some patches are changed daily, others require intermittent changing, such as every three, four, or seven days. For patches that are changed less frequently than once daily, the chance of them falling off unnoticed prior to the next prescribed dose is possible, and could potentially affect the patient’s medical management. In addition, if an error in administration has been made, for example the wrong medication or strength being applied, it may go unnoticed until the patch is changed.

Some of the incidents reported to the Clinical Incident Management System (CIMS) that have occurred in relation to transdermal patch use include:

1. Using the wrong strength of patch
2. Missed dose
   - Patch removed and not replaced on schedule
   - Patch not in situ (fallen off or removed), and not noticed
3. Increased dose
   - Multiple patches being used simultaneously as older patch was not removed
   - Dose changed, but older patch was not removed
4. Wrong medication
   - Fentanyl patch used instead of buprenorphine (as prescribed)

Transdermal Patch Check Sticker

The transdermal patch check sticker (“the sticker”) was developed to prompt nursing staff to check that:

1. the prescribed medication patch is securely intact on the patient’s body, and
2. the correct medication patch is in situ at each shift, and
3. the correct strength patch is in situ at each shift.

This sticker may be used for all medication patches that remain in situ for at least 24 hours including:

- opioids (including fentanyl and buprenorphine)
- oxybutynin
- rivastigmine
- rotigotine
- nicotine (where applied for 24 hours)
- hormone replacement (e.g. oestradiol, testosterone)
The sticker should not be used for patches that are applied for less than 24 hours. The need for a patch check in this situation may cause confusion (where application occurs during one shift and its removal occurs at another shift).

Examples where the sticker is not appropriate include:

1. glyceryl trinitrate (applied for 12 hours of each day)
2. lignocaine (applied for 12 hours of each day)
3. nicotine (where these are applied for 16 hours, or removed at night)
4. prilocaine

Where should the stickers be placed?
The prescriber is to write the medication order for the patch, and record the administration time on either the first or second line of that order.

The prescriber is to then place the sticker on the bottom three lines of the corresponding order (see example 1). The prescriber should see nursing staff if unaware of where stock of the stickers are stored on the ward.

If there are less than 3 lines remaining on the order, the prescription is to be rewritten. The sticker should not “overflow” into the following order (may lead to confusion), and should not obscure any pertinent information on the NIMC.

Example 1: Transdermal patch check sticker is placed under the medication order/prescription. Nursing staff must initial or sign three times each day (each shift) to indicate the correct patch is present and intact. The location of patch application is documented by the nurse who applied the patch under their initial or signature on the medication order/prescription.

Nursing staff are to initial or sign under the relevant date and time during their shift, after confirming the medication and strength is correct, and that the patch is securely intact.

The location of patch application is to be documented by the nurse applying the patch. This is recorded under the nurse’s initial or signature at the time of application. This is to assist in locating the patch at each shift patch check. The patch location is not to be documented on the patch check sticker, as the location will change with each application. (Most patches require rotation of application sites to minimise site reactions). Nursing staff may refer to the medication order/prescription and administration section to see where the last patch has been applied.

If there are less than three nursing shifts per day, the “PM” check may be crossed off by drawing a line through the “PM”, leaving the “AM” and “NIGHT” rows.
Example 2: Crossing off the “PM” check where there are less than three nursing shifts per day.

Multiple Patches

If multiple patches are required to administer a dose, the full dose should be prescribed, as a SINGLE ORDER. The patch check should be done for the TOTAL dose.

For example, if a patient was prescribed a dose of buprenorphine 15 microgram/hour, it should be prescribed as a single medication order. The pharmacist would then endorse for nurses to use a 1 x 10 microgram/hour patch AND 1 x 5 microgram/hour patch.

Example 3: Patch check sticker for a dose requiring 2 different strengths of patches, prescribed as single medication order.

Note:

Where more than one patch is required to fulfil a dose, the nurse conducting the patch check should ensure all the patches:

i. are securely intact on the patient’s body,

ii. are of the correct medication, and

iii. add up to the correct dose.

In situations where at least one patch is either incorrect or not securely intact (or missing), the entire dose will need to be replaced.

Where there is intermittent dosing (i.e. not daily dosing), the medication order will need to be rewritten, with the day of the next patch change altered accordingly. This will minimise confusion in relation to changing different patches on different days.

Unsecure or Missing Patches

If a patch is not securely in place, or cannot be located when conducting a patch check, a new patch should be applied (see example 4). The prescribing team should be informed, and the incident documented in the patient’s medical record (integrated progress notes). The order would then need to be rewritten. The day of the next patch change would change accordingly. (The pharmacokinetics of each type of patch will need to be considered).
The patient’s bed and surrounding area(s) (including shower) should be checked, and if the patch is found, it should be disposed of according to hospital policy.

If a patch is unable to be located during a routine patch check, a Clinical Incident Management System (CIMS) form should be completed.

For Schedule 8 medication patches, this medication loss will require both the completion of a CIMS form and medication discrepancy/loss form, as per:

**Operational Directive OD 0377/12 – Reporting of medicine discrepancies in public hospital and licensed private facilities which provide services to public sector patients in Western Australia.**

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**Example 4:** Medication order rewritten once a patch has been determined to be missing (where due date has changed)

**Ceasing Patch Checks**

When a medication order for a patch is ceased, the prescriber must cease the patch check as well (see example 5). In the event that the prescriber has not ceased the patch check, but has ceased the medication order, a nurse or pharmacist may cease the patch check section. It should be clearly documented that the patch has been removed and disposed of, adjacent to the ceased medication order.

**Example 5:** Ceasing medication orders and patch checks.

Doctor has ceased the medication order and patch check, signed the cessation and provided the reason and the date of cessation. The nurse has confirmed the patch was removed on 10/7/xx at 10.15am. The nurse’s initial or signature and date of patch removal must be documented on the medication order.
Ordering oral and enteral nutrition supplements on the WA HMC or WA Paediatric NIMC

The WA HMC or WA Paediatric NIMC is not designed for ordering and recording administration of oral and enteral nutritional supplements. Its use for this purpose may result in:

- Confusion of nutritional supplements with medications; e.g. Pulmocare® mistaken for the corticosteroid inhaler Pulmicort® and amino acid liquid Nepro® mistaken for the antiepileptic medication Keppra®.
- Potential for patients to receive unauthorised medications
- Delays in provision and administration of nutrition to patients if the WA HMC or WA Paediatric NIMC is sent to the pharmacy for dispensing.

Some health services have a separate clinical nutrition chart for ordering and administration of nutritional products including nutritional supplements.

Health services that choose to use the WA HMC for ordering nutritional supplements should undertake a risk assessment and have a local policy or procedure on ordering and recording the administration of nutritional supplements. The same requirements that apply to safer prescribing and administration of medications on the WA HMC should also apply to ordering and recording the administration of nutritional supplements on the WA HMC.

Local policies or procedures for ordering and recording the administration of nutritional supplements on the WA HMC or Paediatric NIMC should include:

- Who is responsible for ordering nutritional supplement on the chart (medical officer, authorised dietitian, etc.)
- The requirement for a dietitian to undertake training in the key principles of safe prescribing practices before ordering an approved nutritional supplement on the chart
- Where and how the nutritional supplement is ordered
- The requirement to annotate ‘nutritional supplement’ in the indication box or next to the product name
- How to cease the nutritional supplement
- Dietitian to regularly check the chart for transcription errors or orders
- Regular auditing of prescriptions of nutritional supplements.
Ordering and administering medical gases on the WA HMC

The WA HMC should not be used to order or administer medical gases, such as oxygen. These medications require specific features to safely order, administer and monitor their use. The necessary features are not included on the standard WA HMC.

It is recognised that some jurisdictions have systems in place to order and administer medical gases, such as specific ancillary charts. Please contact the Quality Improvement and Change Management Unit (QICM) QICM@health.wa.gov.au for information on recommended processes for documenting orders and administration of medical gases.
**Discharge Supply**

*Use of the revised WA HMC for discharge dispensing remains at the discretion of the HSP but must not replace the use of the WA Electronic Discharge Summary Application (currently NaCS) for discharge reconciliation, prescription generation requirements at discharge, creation of consumer medication lists and discharge summaries.*

Private contracted health entities that provide publicly-funded inpatient care must implement this chart for PBS inpatient and discharge supply.

All approved PBS prescribers in accordance with local policy can use the WA HMC to prescribe eligible PBS/RPBS medications. An Approved Medical Practitioner cannot supply medications from a WA HMC. The WA HMC is only valid for PBS dispensing at the pharmacy attached to the hospital and must not be used outside of the hospital (i.e. community pharmacy). In this situation a separate PBS/RPBS prescription will need to be prepared by the PBS prescriber for the patient to take outside the hospital for supply.

Supply from the WA HMC will occur at the pharmacy service attached to the hospital by whatever arrangement is in place. If a patient is discharged outside of normal pharmacy service business hours, a separate PBS/RPBS prescription will need to be prepared in this instance by the PBS prescriber discharging the patient.

The WA HMC is designed to allow the prescribing and claiming of discharge medications. A PBS/RPBS quantity of medication may be supplied to a patient at discharge if:

- the WA HMC is still valid,
- an approved PBS prescriber has completed the discharge section for each medication and provided prescriber details on the front of the chart,
- the setting is appropriate for PBS/RPBS items to be dispensed and the patient is eligible to obtain the PBS/RPBS items.

For a valid PBS/RPBS prescription the following must be recorded on the WA HMC:

- hospital name and provider number (can be pre-printed onto the WA HMC)
- prescriber’s name, PBS prescriber number, contact number (mobile or pager), address, signature and date (to be filled in by the prescriber)
- patient’s full name as it appears on the patient’s Medicare card, patient’s address, Medicare number and any number specified on a card, issued by the Commonwealth, as an entitlement number for the patient.

The period of WA HMC validity for PBS dispensing is identified on page one (see image below) and must be filled out by the first prescriber.
The period of validity starts on the date of prescribing the first medication order on the WA HMC. Supply cannot occur after the WA HMC expiry date.

Up until the expiry date of the chart a PBS/RPBS medication can be dispensed as charted unless otherwise indicated in the individual medication orders. If the medications are not recharted, all orders on the WA HMC cease to be valid for PBS supply and for administration after the chart expiry.

Prescribers should ensure that each medicine panel is completed in full.

- Write clearly in blue or black pen using ball point pens only
- Write the word ‘private’ or ‘non-pbs’ where you do not intend a PBS or RPBS claim to be made
- Tick the brand substitution box if any or all of the medicines on the PBS HMC are not suitable for generic substitution – emphasise your instruction by specifying the brand name in each applicable medicine order
- Mark the appropriate ‘valid for’ period on the front of the chart (1, 4 or 12 months) and initial
- Refer to the User Guide for further information on the best practice use of the PBS HMC
- Prescribers must ensure that medicines are prescribed on the PBS HMC in accordance with jurisdictional regulations.

Requirements for a PBS prescription to be completed by prescriber

**Patient identification**

- Patient’s full name (as it appears on their Medicare card)
- Patient’s address
- Patient’s Medicare number
- Any number specified on a card issued by the Commonwealth, as an entitlement number for the patient

**Prescriber details**

- Name
- PBS prescriber number
- Contact number (mobile / pager)
- Address
- Signature and date

**Period of chart validity**

- ‘Expiry date’ or the ‘Chart valid’ period (1, 4 or 12 months)
Medicine details

- PBS, RPBS or private? (strike through those that do not apply)
- Medicine and form
- Dose
- Route
- Frequency
- SAC / AAN (Streamlined Authority Code or Authority Approval Number)
- Brand substitution
- Signature
- Start date

Discharge

- Continue on discharge
- Dispense (Y/N)
- Duration
- Quantity

- Pharmacists are permitted to supply up to one PBS maximum quantity at a time with subsequent supplies as required to meet the prescriber’s order until the WA HMC expiry date.

- When supplying a non-PBS/private supply for which a PBS maximum quantity does not apply, the pharmacist is permitted to dispense one ‘smallest currently marketed registered pack’ at a time, with subsequent supplies as required to meet the prescriber’s order until the stop date or chart expiry date, whichever is earlier.

A single PBS Authority Prescription Number is printed on the WA HMC and can be used by the PBS prescriber to apply for one or more Authority required items as needed.

Pre-printing of this unique number on the chart MUST be organised by the health service if the chart is intended for PBS prescribing at discharge.

Streamlined Authority Code – If the prescribed medication is Authority Required (STREAMLINED), the prescriber must write the relevant four digit Streamlined Authority Code (SAC) in the box provided. Only the prescriber can provide this information.

Phone Authority – A single WA HMC Authority Prescription Number is printed on the WA HMC and must be used by the prescriber to obtain prior authority approval for each authority required item. The Authority Approval Number (AAN) provided by Department of Human Services (DHS) must be written on the WA HMC in the box provided. Only the prescriber can provide this information.
Written Authorities – A prescriber is required to obtain prior written authority approval in line with current requirements. If the WA HMC is used to obtain prior written authority approval – the original WA HMC along with usual supporting documentation must be submitted to the DHS.
Appendix 1

Table 1: Route-Related Acceptable abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>IM</td>
<td>Intramuscular injection</td>
<td>Eye ointment</td>
<td>Eye ointment</td>
</tr>
<tr>
<td>Intrathecal</td>
<td>Intrathecal injection</td>
<td>PO</td>
<td>Per oral (by mouth)</td>
</tr>
<tr>
<td>IV</td>
<td>Intravenous injection</td>
<td>PR</td>
<td>Per rectum (inserted rectally)</td>
</tr>
<tr>
<td>MA</td>
<td>Metered aerosol</td>
<td>PV</td>
<td>Per vagina (inserted vaginally)</td>
</tr>
<tr>
<td>MDI</td>
<td>Metered dose inhaler</td>
<td>SUBCUT</td>
<td>Subcutaneous injection</td>
</tr>
<tr>
<td>Neb</td>
<td>Nebulised/nebuliser</td>
<td>SUBLINGUAL</td>
<td>Sublingual</td>
</tr>
<tr>
<td>NG</td>
<td>Nasogastric</td>
<td>Top</td>
<td>Topical</td>
</tr>
</tbody>
</table>

Table 2: Route-Related Error-Prone Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation to avoid</th>
<th>Intended meaning</th>
<th>Reason for avoiding</th>
<th>Acceptable alternative</th>
</tr>
</thead>
<tbody>
<tr>
<td>S/C, sc</td>
<td>Subcutaneous</td>
<td>Mistaken for “sublingual”</td>
<td>“subcut” or “subcutaneous”</td>
</tr>
<tr>
<td>S/L, sl</td>
<td>Sublingual</td>
<td>Mistaken for “subcutaneous”</td>
<td>“subling” or “sublingual”</td>
</tr>
<tr>
<td>E</td>
<td>Ear or eye</td>
<td>Misinterpreted for the other organ</td>
<td>“ear” or “eye” accordingly</td>
</tr>
<tr>
<td>IVI</td>
<td>Intravenous injection</td>
<td>Misread IVI as “IV1” resulting in overdose (e.g. administration of 125mg of intended medication, rather than 25mg)</td>
<td>“IV” or “intravenous”</td>
</tr>
</tbody>
</table>
### Table 3: Dose-Related Acceptable Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>mL</td>
<td>Millilitre</td>
<td>Mg</td>
<td>Milligram</td>
</tr>
<tr>
<td>L</td>
<td>Litre</td>
<td>Microg (safer to write “microgram” in full)</td>
<td>Microgram</td>
</tr>
<tr>
<td>G</td>
<td>Gram</td>
<td>unit(s)</td>
<td>International Unit(s)</td>
</tr>
</tbody>
</table>

### Table 4: Dose-Related Error-Prone Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation to avoid</th>
<th>Intended meaning</th>
<th>Reason for avoiding</th>
<th>Acceptable alternative</th>
</tr>
</thead>
<tbody>
<tr>
<td>ug, µg, or mcg</td>
<td>Microgram</td>
<td>Mistaken for “milligram” when handwritten</td>
<td>“microg” or “microgram”</td>
</tr>
<tr>
<td>U or U(s)</td>
<td>Unit or units</td>
<td>Mistaken for “0”</td>
<td>“unit(s)”</td>
</tr>
<tr>
<td>IU or iu</td>
<td>International units</td>
<td>Mistaken for “IV” (intravenous) or a larger dose (e.g. 3 IU may be mistaken as 31 u)</td>
<td>“unit(s)”</td>
</tr>
<tr>
<td>No zero before decimal point (e.g. “.5mg”)</td>
<td>0.5mg</td>
<td>Misread as “5mg”</td>
<td>“0.5mg” or “500microgram”</td>
</tr>
<tr>
<td>Zero after decimal point (e.g. “5.0mg”)</td>
<td>5mg</td>
<td>Misread as “50mg”</td>
<td>“5mg” (Do not write decimal points after whole numbers)</td>
</tr>
</tbody>
</table>

### Table 5: Frequency-Related Acceptable abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Meaning</th>
<th>Abbreviation</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>bd</td>
<td>Twice daily</td>
<td>qid</td>
<td>Four times a day</td>
</tr>
<tr>
<td>mane</td>
<td>Morning</td>
<td>tds or tid</td>
<td>Three times a day</td>
</tr>
<tr>
<td>nocte</td>
<td>Night</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Table 6: Frequency-Related Error-Prone Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation to avoid</th>
<th>Intended meaning</th>
<th>Reason for avoiding</th>
<th>Acceptable alternative</th>
</tr>
</thead>
<tbody>
<tr>
<td>OD, od or d</td>
<td>Once a day, once daily</td>
<td>Mistaken for twice daily “d” is easily missed</td>
<td>“mane”, “nocte” or write the specific time</td>
</tr>
<tr>
<td>QD or qd</td>
<td>Every day</td>
<td>Mistaken as qid (four times a day)</td>
<td>“mane”, “nocte” or write the specific time</td>
</tr>
<tr>
<td>M</td>
<td>Morning</td>
<td>Mistaken for n (night)</td>
<td>“mane”</td>
</tr>
<tr>
<td>N</td>
<td>Nocte</td>
<td>Mistaken for m (morning)</td>
<td>“nocte”</td>
</tr>
<tr>
<td>6/24</td>
<td>Every six hours</td>
<td>Mistaken for six times a day</td>
<td>“q6h” or “6 hourly”</td>
</tr>
<tr>
<td>1/7</td>
<td>For one day</td>
<td>Mistaken for one week</td>
<td>Write “for one day” in full</td>
</tr>
<tr>
<td>X 3d</td>
<td>For three days</td>
<td>Mistaken for three doses</td>
<td>Write “for 3 days” in full</td>
</tr>
</tbody>
</table>