



MAAS

Frequently Asked Questions for Contracted Medical Practitioners

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1. What is the Medical Accounts Assessment System (MAAS)?

The Medical Accounts Assessment System (MAAS) is a rules-based payment system that processes invoices for Contracted Medical Practitioners (CMPs), also known as Visiting Medical Practitioners (VMPs).

The MAAS is commonly known as the VMP or Medicare System and certifies CMP accounts against the Medicare Benefits Schedule (MBS) and Western Australian Government Medical Services Schedules (WAGMSS) rules and rates.

2. What is changing and why?

The current MAAS has been provided to WA Health by the Commonwealth Department of Human Services (Medicare) under a long-standing services contract however this contract is coming to an end.

From **1 July 2019**, WA Health will launch their own purpose-built MAAS throughout both metropolitan non-tertiary and country public hospitals. This new MAAS will provide a secure, reliable system for processing accurate and timely payments of CMP invoices.

3. When will the new MAAS replace the current system?

The new MAAS will be live on **1 July 2019**.

4. How does the new system affect CMPs?

• RCTIs will cease

As part of the transition to the new MAAS, any Recipient Created Tax Invoice (RCTI) Agreements currently in place will cease for all claims on 1 July 2019. This includes for other payments such as 'Special Arrangements' and 'On call minimum' etc.

• New CMP Provider Numbers will be included on invoices from 1 July 2019

CMPs are being issued new CMP Provider Number/s for the purposes of invoicing on a Fee for Service (FFS) basis. New CMP Provider Numbers are being automatically generated and CMPs do not need to do anything to enable this change.

• CMPs will be expected to submit a tax compliant invoice for their claims

A *CMP Guide to Invoicing* is available from www.health.wa.gov.au to assist CMPs to produce invoices that comply with the statutory requirements. This Guide also includes tax compliant invoice templates which may provide further assistance.

• Ad hoc CMP Payment Statements will no longer be available

CMPs will only be sent Remittance Advices following payments to nominated bank accounts.

5. What payment advice will a CMP get?

The new MAAS will only pay the amount on the provided invoice once it has been verified. When the payment is made, a Remittance Advice for all invoices will be sent (email is preferred) to the CMP showing the invoice number, amount and date of payment.

6. How will ceasing Recipient Created Tax Invoices (RCTI's) affect me?

As part of the transition to the new MAAS, any RCTI Agreements currently in place will cease for all claims (including for other payments to CMPs such as 'Special Arrangements', 'On call minimum' etc) on **1 July 2019**.

7. Why have I been allocated a new CMP Provider Number/s?

The new MAAS requires existing CMPs to be allocated a new WA Health specific CMP Provider Number for the purpose of invoicing on a Fee for Service (FFS) basis. This is a



unique identifier in the new MAAS and must be included on all CMP invoices from 1 July 2019 to ensure timely payment.

If you have not received your new CMP Provider Number, please contact the MAAS Support team via MAAS_Support@health.wa.gov.au.

8. Why is it important to submit tax compliant invoices for my services?

As per the Medical Services Agreement (Section 5.2), Contractors agree to submit regular invoices complying with the statutory regulations. To ensure your invoices are complying with the statutory requirements, a *CMP Guide to Invoicing* and accompanying tax compliant invoice templates can be found on the Department of Health's website.

9. What else is changing as a result of the new MAAS?

CMPs will continue to receive a system generated Remittance Advice when an invoice is paid, however will no longer receive ad hoc CMP Payment Statements.

The replacement MAAS will enable increased digital processing of invoices. To maximise the efficiencies this offers, CMPs are asked to submit each invoice in a single digital file and to not submit multiple invoices scanned in a single digital file.

10. Will the frequency of payments to CMPs change?

There will be no change to the frequency of payments to CMPs under this new processing system.

11. Where can I get additional information?

Four MAAS CMP Information Sessions will be held in June 2019, ahead of the new MAAS going live. These sessions have been designed for CMPs to dial-in and find out more about how the new system requirements affect them. Invitations to register for these sessions will be circulated via email to CMPs in May 2019 and places are *strictly limited*.

If you do not receive your MAAS CMP Information Session invitation and would like to attend, contact MAAS_Support@health.wa.gov.au.

12. Will the replacement MAAS change how sites process invoices?

Sites will continue to perform audits on invoices in-line with current practices. If an invoice does not comply with the statutory requirements of a tax compliant invoice, the invoice will be rejected and returned to the CMP.

13. Who can I contact for further information?

CMPs will soon receive additional information via text message and direct email.

A dedicated MAAS Support Team will be available on weekdays from 8:00am – 5:00pm to provide both system and general advice on the processing of CMPs invoices.

From 1 July 2019, this team can be contacted on 1300 367 398 by selecting option 2.

Should you require further information, please email MAAS_Support@health.wa.gov.au or visit the Contracted Medical Practitioners page on the Department of Health's website at www.health.wa.gov.au.