



SERVICE SUMMARY

Name of Service	WA Paediatric Palliative Care Service (WAPPCS)
Contact details	Office Phone: (08) 6456 0341 Mobile: 0429 687 698 Email: pch.palliativecare@health.wa.gov.au Hospital switchboard: (08) 6456 2222
Hours of service	Monday to Friday 8.30am – 5.00pm.
After-hours service	Professionals Advice Line (PAL) is available. This is an after hours call service for healthcare professionals only. Phone: 6456 2222 (PCH switchboard) and ask for the WA Palliative Care Advice Line.
Street address	15 Hospital Avenue Nedlands 6009
Website address	https://pch.health.wa.gov.au/Our-services/Palliative-Care
Service type	<ul style="list-style-type: none">■ Inpatient■ Outpatient■ Community■ Consultation – Statewide hospital and community service in metropolitan, regional and rural areas.
Service profile	<p>Statewide service hosted by the Perth Children's Hospital (paediatric public hospital) providing clinical and consultative services for children with life-limiting conditions.</p> <p>The core team consists of specialist palliative care medical and nursing staff, and social work staff with administrative support.</p> <p>Multidisciplinary care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none">■ symptom management■ addressing emotional and social concerns■ assisting with clinical decision making and advance care plans■ assisting primary medical teams with care coordination■ aiding access to equipment and resources■ providing quality care for those approaching the end of life■ aiming to support choice of place of care at end of life■ transitioning to adult health services■ bereavement support. <p>Care is provided through shared care between primary care, specialist and community services.</p>



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Allied health services	<ul style="list-style-type: none">■ Social work (specialised) Access to allied health professionals, including: <ul style="list-style-type: none">■ chaplain■ clinical ethics service■ dietician■ occupational therapist■ physiotherapist■ psychologist■ speech therapist■ welfare officer.
Admission criteria	Children 0 – 16 years (including neonates), living in WA with a life-limiting condition.
Referral process	<ul style="list-style-type: none">■ Inpatient referrals – Contact team by office phone: (08) 6456 0341 or mobile: 0429 687 698 then complete the paediatric eReferral form available at www.health.wa.gov.au/Referral-form-templates■ Outpatient referrals – contact team by phone, then complete eReferral.■ Regional and maternity hospitals – contact team by phone: (08) 6456 0341 or mobile: 0429 687 698 then complete eReferral.■ Referrals can come from community. Phone and discuss with the team.
Palliative care discharge criteria	<ul style="list-style-type: none">■ Discharged from service on discussion with the primary carers and treating team.■ Over 16 years of age – commence transition process to adult health services.
Niche services	<ul style="list-style-type: none">■ The only specialist paediatric palliative care service for Western Australia.■ Provide advice, education, support and consultation to palliative care services caring for children.■ Close liaison with education, Child Protection and Family Support, and disability services in the community.■ Keeping Kids in No Distress (KKIND) service – assists children to cope with trauma, anxiety and distress caused by illness or hospitalisation.■ Music therapy program.