



SERVICE SUMMARY

Name of Service	Joondalup Health Campus Palliative Care Consultancy Service
Contact Details	Hospital Switchboard: (08) 9400 9400 Palliative Care Team: (08) 9400 9403 Email: palliativecare.JHC@ramsayhealth.com.au
Hours of Service	Monday to Friday 8.00am to 4.00pm
After Hours	No after-hours service provided by JHC Palliative Care Consultancy Service Contact (for specialist medical advice): Combined Palliative Outreach Service 1300 558 655
Street Address	Cnr Grand Boulevard and Shenton Ave, Joondalup WA 6027
Website Address	https://www.joondaluphealthcampus.com.au/
Service Type	<ul style="list-style-type: none">■ Consultation – Hospital (private and public inpatients only)
Service Profile	<p>Comprehensive medical and nursing care based on the unique needs of the patient, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none">■ Symptom assessment and management■ Addressing emotional and social concerns■ Coordinating care from hospital to community■ Providing quality care for patients approaching the end of life■ Assistance with clinical decision making■ Bereavement support <p>Assistance is provided with discharge, access to community services, inpatient beds and liaison with palliative care services.</p>
Allied Health Services	<p>Joondalup Health Campus has access to the following services:</p> <ul style="list-style-type: none">■ Dietician■ Occupational Therapist■ Pastoral Care■ Pharmacist■ Physio■ Social Work■ Speech Pathology

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Admission Criteria	Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation.
Referral Process	<p>Medical referrals – contact Clinical Nurse Specialist via hospital switchboard. Must have the support of the primary medical team.</p> <p>Nursing advice – contact the Clinical Nurse Specialist via hospital switchboard.</p>
Palliative Care Discharge Criteria	Based on the discretion of the Palliative Care Service in discussion with the primary team.