



## SERVICE SUMMARY

Name of Service	Bethesda Hospital Palliative Care Unit
Contact Details	Hospital Switchboard: (08) 9340 6300 Ward Reception: (08) 9340 6311 Ward Coordinator: 0449 901 596
Hours of Service	24 hour service
Street Address	25 Queenslea Drive, Claremont WA 6010
Website Address	<a href="http://www.bethesda.org.au">www.bethesda.org.au</a>
Service Type	<ul style="list-style-type: none"><li>■ Inpatient</li><li>■ Consultation – Hospital</li><li>■ Consultation – Ambulatory Service for community and secondary hospitals (see <u>Metropolitan Palliative Care Consultancy Service [MPaCCS]</u> Service Summary).</li></ul>
Service Profile	<p>23 bed inpatient unit within a private adult hospital Accommodates public, private, DVA and self funded patients. Comprehensive medical, nursing and allied health care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none"><li>■ Symptom management</li><li>■ Addressing emotional and social concerns</li><li>■ Care coordination and planning</li><li>■ Providing high quality care for people towards the end of life</li><li>■ Coordinating care from hospital to the community</li><li>■ Bereavement follow-up.</li></ul> <p>A palliative ambulatory service visiting patients in secondary hospitals, Residential Care Facilities, Disability Services, Mental Health Services and Correctional Services (see MPaCCS Service Summary).</p>
Allied Health Services	<ul style="list-style-type: none"><li>■ Social Worker (Specialised)</li><li>■ Pharmacist (Specialised).</li></ul> <p>Access to generalist allied health professionals, including:</p> <ul style="list-style-type: none"><li>■ Chaplain</li><li>■ Counsellor</li><li>■ Occupational Therapist</li><li>■ Physiotherapist</li><li>■ Welfare Officer.</li></ul>

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<b>Admission Criteria</b>	<p>Patients with active, progressive, life limiting illness requiring symptom management which cannot be achieved within current setting.</p> <p>Patients who are approaching or have clearly entered the terminal phase of their illness where end of life care cannot be provided in an alternate setting.</p> <p>Patients who have complex physical, psychological or spiritual needs which cannot be met in their current place of care.</p> <p><b>Exclusions:</b></p> <ul style="list-style-type: none"> <li>■ Patients with impaired cognition requiring a secure environment (wandering or aggressive).</li> <li>■ Patients requiring intensive rehabilitation.</li> <li>■ Patients who are stable and require long term care.</li> </ul>
<b>Referral Process</b>	<p>Usually Monday – Friday (contact Ward Coordinator)</p> <p>After hours and weekends on a case by case basis</p> <p>Ambulatory Service – see MPaCCS Service Summary</p>
<b>Palliative Care Discharge Criteria</b>	<p>Discharge is based on clinical stability, explicit care goals and plan for ongoing care.</p>
<b>Niche Services</b>	<p>The unit has 22 single rooms, all have en suite bathrooms and many have views of the Swan River. If required, next of kin can stay overnight in the patient’s room. Food at Bethesda is freshly prepared and cooked in our kitchen by the chef.</p> <ul style="list-style-type: none"> <li>■ Volunteers (Specialised)</li> <li>■ Bereavement Program</li> <li>■ Pet Therapy</li> <li>■ Massage.</li> </ul>