



## SERVICE SUMMARY

Name of service	Sir Charles Gairdner Hospital Palliative Care Service
<b>Contact details</b>	Palliative Care Office phone: (08) 6457 2551 Palliative Care Office fax: (08) 6457 1848 Hospital Switchboard: (08) 6457 3333 Individual team members via hospital switchboard
<b>Hours of service</b>	Monday to Friday 8am – 4.30pm
<b>After hours</b>	Palliative Care Consultant on call via hospital switchboard
<b>Street address</b>	Hospital Avenue, Nedlands WA 6009
<b>Website address</b>	<a href="https://www.scgh.health.wa.gov.au/">https://www.scgh.health.wa.gov.au/</a>
<b>Service type</b>	<ul style="list-style-type: none"> <li>■ Consultation – Hospital</li> <li>■ Outpatient Clinic</li> </ul>
<b>Service Profile</b>	<p>Consultancy service and outpatient clinic within adult tertiary public hospital.</p> <p>Comprehensive medical, nursing and allied health care based on the unique needs of the patient, carer and family when facing a life limiting prognosis, including:</p> <ul style="list-style-type: none"> <li>■ Symptom assessment and management</li> <li>■ Addressing emotional and social concerns</li> <li>■ Coordinating care from hospital to community</li> <li>■ Providing quality care for patients towards the end of life</li> <li>■ Assistance with clinical decision making</li> <li>■ Bereavement support</li> </ul> <p>Assistance is provided with discharge, access to community inpatient beds and liaison with palliative care services in regional WA.</p>
<b>Allied Health Services</b>	<ul style="list-style-type: none"> <li>■ Clinical Psychologist (Specialised)</li> <li>■ Occupational Therapist (Specialised)</li> <li>■ Social Worker (Specialised)</li> </ul> <p>Access to generalist allied health professionals, including:</p> <ul style="list-style-type: none"> <li>■ Chaplain</li> <li>■ Dietitian</li> <li>■ Pharmacist</li> <li>■ Physiotherapist</li> <li>■ Speech Therapist</li> <li>■ Welfare Officer</li> </ul>
<b>Admission Criteria</b>	Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation.

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<b>Referral Process</b>	<p>Inpatient referrals – Inpatient referral process - log in to SCGH referral system and complete required information for medical eReferral.</p> <p>Outpatient referrals – If the referral is from an external referrer (eg a GP), use the Centralised Referral Service, or book via telephone or fax to the Palliative Care Service.</p> <p>Accessing the Centralised Referral Service: <a href="https://ww2.health.wa.gov.au/Articles/A_E/About-the-Central-Referral-Service">https://ww2.health.wa.gov.au/Articles/A_E/About-the-Central-Referral-Service</a></p>
<b>Palliative Care Discharge Criteria</b>	Based on discretion of the Palliative Care Service in discussion with the primary team.
<b>Outpatient Clinic</b>	Symptom Assessment Clinic – Monday, Tuesday and Wednesday mornings.
<b>Niche Services</b>	<ul style="list-style-type: none"> <li>■ The Lotus Room – a space specifically designed to provide a peaceful and home-like environment for patients and families receiving terminal care.</li> <li>■ SolarisCare – Cancer support centre provides complementary therapies including aromatherapy, massage, Reiki, pranic healing and reflexology for inpatients and outpatients.</li> <li>■ Bi-annual memorial service.</li> </ul>