



## SERVICE SUMMARY

Name of Service	St John of God Murdoch Community Hospice
Contact Details	Hospice Switchboard: (08) 9438 9500 Ask for Clinical Specialist Nurse/Admissions Coordinator/Nurse Manager Operations Hospice fax: (08) 9438 9542 or (08) 9438 9543
Hours of Service	24 hour service
Street Address	100 Murdoch Drive, Murdoch WA 6150
Website Address	<a href="http://www.sjog.org.au">www.sjog.org.au</a>
Service Type	<ul style="list-style-type: none"><li>■ Inpatient</li><li>■ Consultation – Hospital (SJOG Murdoch Hospital)</li><li>■ Outpatient Clinic</li></ul>
Service Profile	Free-standing 20 bed inpatient unit Accommodates public, private, DVA and self funded patients Consultancy service and outpatient clinic within a private adult hospital Comprehensive medical, nursing and allied health care based on the unique needs of the patient, carer and family when facing a life limiting prognosis, including: <ul style="list-style-type: none"><li>■ Symptom assessment and management</li><li>■ Addressing emotional and social concerns</li><li>■ Providing quality care for those towards the end of life</li><li>■ Respite care (dependent upon bed availability)</li><li>■ Bereavement support</li></ul> Full range of clinical services available on site including pathology and radiology
Allied Health Services	Access to generalist allied health professionals, including: <ul style="list-style-type: none"><li>■ Chaplain</li><li>■ Dietician</li><li>■ Occupational Therapist</li><li>■ Pharmacist</li><li>■ Physiotherapist</li><li>■ Psychologist</li><li>■ Social Worker</li></ul>

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<b>Admission Criteria</b>	<p>Progressive life-limiting disease (malignant or non-malignant) requiring specialist palliative care that cannot be provided within current setting.</p> <p><b>Exclusions:</b></p> <ul style="list-style-type: none"> <li>■ No paediatric facility</li> <li>■ Patients who are awaiting residential care</li> <li>■ Patients with impaired cognition requiring a secure environment (wandering or aggressive)</li> <li>■ Patients who are unconscious/moribund already receiving care in another facility</li> </ul>
<b>Referral Process</b>	<p>Inpatient referral – Monday to Friday 7am – 3.30pm Phone Clinical Specialist Nurse/Admissions Coordinator</p> <p>Out of hours referral – Phone Nurse Coordinator</p> <p>Hospital consultancy referral – Phone Clinical Specialist Nurse or Palliative Care Consultant</p> <p>Outpatient clinic referral – Phone or fax to Hospice</p>
<b>Palliative Care Discharge Criteria</b>	<p>Discharge is based on clinical stability and/or patient preference and where care can be adequately/safely provided in another setting.</p>
<b>Outpatient Clinic</b>	<p>3 days per week</p>
<b>Niche Services</b>	<ul style="list-style-type: none"> <li>■ Footprints Day Centre provides support and therapy services for patients and carers</li> <li>■ Volunteers (Specialised)</li> <li>■ Biography (life reflections)</li> <li>■ Pet Therapy</li> <li>■ Massage</li> </ul>