



SERVICE SUMMARY

Name of Service	Wheatbelt Palliative Care Service
Contact details	Palliative Care Office phone: (08) 9690 1780 Fax: (08) 9690 1601 Email: wheatbelt.palliativecare@health.wa.gov.au Regional Coordinator: 0408 399 016 (office hours only) Clinical Nurse and Senior Social Worker: 0417 833 540 (office hours only)
Hours of service	Monday to Friday 8:00am to 4:00pm
After hours	No after hours service provided by Wheatbelt Palliative Care Service
Street address	Northam Hospital, Robinson St Northam WA 6401
Website address	Not available
Service type	<ul style="list-style-type: none"> ■ Consultation (Nursing and Social Work) – Community, Residential Care Facilities and Regional Hospitals throughout the Wheatbelt ■ Visiting Palliative Care Specialist Physician Clinic ■ Community Nurse when available
Service profile	Specialised palliative care consultancy across the Wheatbelt region. Comprehensive nursing and allied health care in collaboration with the local medical practitioner based on the unique needs of the patients, their carer and family when facing a life limiting prognosis, including: <ul style="list-style-type: none"> ■ assistance with care coordination ■ symptom assessment and management ■ addressing emotional and social concerns ■ providing quality care for those approaching the end of life ■ assistance with clinical decision making ■ providing equipment ■ bereavement support.
Allied health services	<ul style="list-style-type: none"> ■ Social Worker (Specialised) Access to generalist allied health professionals (or via phone or videoconference depending upon location) including: <ul style="list-style-type: none"> ■ Aboriginal Liaison Officer ■ Dietitian ■ Pharmacist ■ Physiotherapist ■ Occupational Therapist ■ Social Worker ■ Speech Therapist

Name of Service	Wheatbelt Palliative Care Service
Admission criteria	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
Referral process	<ul style="list-style-type: none"> ■ All referrals require the consent of the patient ■ Completion of <i>Specialist Palliative Care Referral</i> form ■ Direct phone or email contact with the Clinical Nurse Manager ■ Urgent referrals by phone call to Clinical Nurse Manager followed up with completion of <i>Specialist Palliative Care Referral</i> form ■ Referrals accepted via eReferrals
Palliative care discharge criteria	Based on discretion of the Palliative Care team in discussion with the GP, primary team, the patient and their family/carer.
Niche services	<ul style="list-style-type: none"> ■ Visiting Palliative Care Physician clinics to Northam, Narrogin, Merredin, Moora and via telehealth <p>Collaboration with:</p> <ul style="list-style-type: none"> ■ Community nursing services in Northam, York and Toodyay (provided by Northam Palliative Care) ■ Community nursing services in Narrogin (provided by Narrogin Palliative Care) ■ Aboriginal rural health services ■ Aged Care Assessment Team and the Home and Community Care Service <p>Access to:</p> <ul style="list-style-type: none"> ■ inpatient care at Northam Palliative Care Unit (4 beds).