



SERVICE SUMMARY

Name of Service	St John of God Bunbury Hospital Palliative Care Unit (Granada)
Contact details	<p>Hospital Switchboard: (08) 9722 1600 Pall Care Unit CNS: (08) 9722 1988 Fax Pall Care Unit: (08) 9722 1848</p> <p>General Enquiries: Nurse Unit Manager: Kerry Smith (08) 9722 9111 Email: kerry.smith@sjog.org.au</p> <p>Clinical Nurse Specialist: Eileen Harris (08) 9722 1988 Email: eileen.harris@sjog.org.au</p> <p>Referrals: Palliative Care Specialist: Carolyn Masarei (08) 9722 1965 Email: carolyn.masarei@sjog.org.au</p>
Hours of service	<p>24 hour inpatient unit</p> <p>Palliative Care Specialist Outpatient Clinic including teleconferencing – Monday, Tuesday, Thursday and Friday in Bunbury and alternate Wednesdays in Bunbury and Busselton</p>
Street address	<p>Bussell Highway (Corner Robertson Drive) Bunbury WA 6230</p>
Website address	<p>https://www.sjog.org.au/our-locations/st-john-of-god-bunbury-hospital/our-services/medical-and-surgical/palliative-care</p>
Service type	<ul style="list-style-type: none">• Inpatient Unit• Outpatient Clinic – Palliative Care Specialist with teleconferencing Monday, Tuesday, Thursday and Friday – Bunbury Alternate Wednesdays – Bunbury and Busselton• Consultation – for public and private inpatients across the South West Health Campus
Service profile	<p>10-bed inpatient palliative care unit situated at St John of God Bunbury Hospital (SJGBH). Our multidisciplinary team works closely with other allied health professionals to provide individualised care based upon the unique needs of each person and their family.</p> <p>Our Pastoral Practitioners have a central role in assisting palliative care nurses in the provision of emotional and spiritual support.</p> <p>The unit offers a supportive environment where patients and their families facing life-limiting illnesses (malignant and non-malignant) are cared for, offering the following services:</p> <ul style="list-style-type: none">• Symptom assessment• Complex symptom management• Terminal care• Psychological support for patient and families as required during severe carer distress

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Service profile (cont.)	<ul style="list-style-type: none"> ■ Assistance with Advance Care Planning ■ Bereavement support ■ Care coordination <p>A full range of clinical services available on site comprising of pathology, medical and radiation oncology, chemotherapy, global diagnostic services – including MRI and PET.</p>
Allied Health Services	<p>Access to generalist allied health professionals, including:</p> <ul style="list-style-type: none"> ■ Dietician ■ Occupational Therapist ■ Pharmacist ■ Physiotherapy ■ Social Worker ■ Specialist Pastoral Practitioner
Admission criteria	<p>Adults over the age of 18 years, experiencing life-limiting illnesses who have specialist palliative care needs, which are unable to be met within their current place of care.</p> <p>Patient is aware of referral to palliative care.</p> <p>A SJGBH accredited Medical Practitioner must accept patient prior to admission.</p> <p>Exclusions:</p> <ul style="list-style-type: none"> ■ Patients awaiting nursing home placement (CAP) ■ Infants and paediatric patients ■ Respite care
Referral process	<p>Medical referral required by email to carolyn.masarei@sjog.org.au</p>
Palliative care discharge criteria	<p>The care of palliative inpatients may be transferred to the South West Community Palliative Care Service when discharge information has been discussed with the patient / primary carer and where:</p> <ul style="list-style-type: none"> ■ Home is the preferred place of care ■ The patient's condition has stabilised and all symptoms are adequately controlled ■ A multi-disciplinary team assessment has been undertaken ■ A comprehensive Carer Needs Assessment has been completed ■ Adequate level of ancillary services are organised ■ Alternative care arrangements may be made in consultation with the patient and family when home is no longer a viable option for care
Niche services	<ul style="list-style-type: none"> ■ Hairdresser ■ Harpist ■ Hospitality/comfort volunteers ■ Pet visits ■ Volunteers