

Sustainable Health Review Interim Report: Feedback Survey

The Sustainable Health Review Interim Report feedback survey consisted of 14 questions. Responses to questions 9-12 are published in a summarised report on the SHR website. This represents the open feedback section of the survey.

Your Personal Details	
1. Title	Mr <input type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr <input type="checkbox"/> Other <input type="checkbox"/>
2. First Name(s)	
3. Surname	
4. Contact Details	
5. Organisation	
6. Location	<input checked="" type="checkbox"/> Metropolitan <input type="checkbox"/> Regional WA <input type="checkbox"/> Outside WA
7. Are you providing a response on behalf of your group/organisation or as an individual? (Required)	<input type="checkbox"/> Group/organisation <input checked="" type="checkbox"/> Individual <input type="checkbox"/> Other, please specify _____
Q8. Do you consent to your feedback being published, in summaries or in the Final Report? (Required)	
<input type="checkbox"/> I consent to my feedback being published <input checked="" type="checkbox"/> I consent to my feedback being published anonymously <input type="checkbox"/> I do not consent to my feedback being published	

The next two questions will allow you to provide more detailed feedback on how to maximise improvements in each of the Directions or suggest other areas or actions for the Sustainable Health Review Panel to consider to develop a more sustainable health system.

13. In regards to the 12 Directions, please provide detailed comments on how to maximise improvements in each of the Directions. Where possible, please indicate which Direction your comments relate to.

I work in CoNeCT - the Complex Needs Coordination Team, which I believe really assists consumers and carers to navigate the complex health care system. I think that we address a portion of the need in Direction 2, but we focus on the most "at risk" people who are already presenting to emergency departments and have a long standing successful impact on reducing presentations to hospital and length of stay. I think the increase of the program to assist with more consumers with emerging risk would greatly assist in the sustainability as we would be able to engage with consumers and carers before they are high users of the service, assist them in engaging more with primary care and self managing their health. With an increase focus in preventative care as recommended in Direction 2, over time we will hopefully see a reduction in the percentage of people who are at risk.

I found the interim report very well rounded and I am excited to see the changes implemented in coming years and to be a part of those changes. I feel the report captured a wide variety of pressing issues and was pleased to note the focus on change management included in the recommendations as following a report like this there are likely to be many changes. Congratulations to those involved in the report.

14. Is there anything else that the Panel has missed so far that is important in developing a more sustainable health system for Western Australia?

I think the focus on Preventable Health issues may capture it in part but the fact that the hospital environments often do not promote healthy lifestyle choices is an issue. I know some sites are better than others but I believe that things such as food choice available on sites should meet healthy recommendations. Surely we could reduce full sugar soft drinks and unhealthy options in vending machines and negotiate more with food providers on sites to encourage staff and patient health, and to set an example of healthy food choices.