

# Sustainable Health Review Interim Report: Feedback Survey

The Sustainable Health Review Interim Report feedback survey consisted of 14 questions. Responses to questions 9-12 are published in a summarised report on the SHR website. This represents the open feedback section of the survey.

Your Personal Details	
1. Title	Mr <input type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr <input type="checkbox"/> Other <input type="checkbox"/>
2. First Name(s)	
3. Surname	
4. Contact Details	
5. Organisation	
6. Location	<input checked="" type="checkbox"/> Metropolitan <input type="checkbox"/> Regional WA <input type="checkbox"/> Outside WA
7. Are you providing a response on behalf of your group/organisation or as an individual? (Required)	<input checked="" type="checkbox"/> Group/organisation <input type="checkbox"/> Individual <input type="checkbox"/> Other, please specify _____
<b>Q8. Do you consent to your feedback being published, in summaries or in the Final Report? (Required)</b>	
<input type="checkbox"/> I consent to my feedback being published <input checked="" type="checkbox"/> I consent to my feedback being published anonymously <input type="checkbox"/> I do not consent to my feedback being published	

**The next two questions will allow you to provide more detailed feedback on how to maximise improvements in each of the Directions or suggest other areas or actions for the Sustainable Health Review Panel to consider to develop a more sustainable health system.**

**13. In regards to the 12 Directions, please provide detailed comments on how to maximise improvements in each of the Directions. Where possible, please indicate which Direction your comments relate to.**

We strongly agree with Direction 1 that the health system should have a stronger focus on prevention rather than treatment. However, the review doesn't make any recommendations for addressing the social determinants of health. Particularly for disadvantaged groups, health promotion is not enough to reduce the burden on the health system, and for many people it is not possible for them to "take greater responsibility for their own health". Whilst it is true partnerships across sectors will assist with reducing these determinants, there is still room for improvement within the health system. For example, increased access and availability of primary health services will drastically reduce the burden currently placed on acute health services such as emergency departments, and also reduce costs for the whole health system. This ties in with Direction 3 and 4, as keeping people in homes and communities is not only significantly more sustainable, it also improves outcomes for patients.

In Direction 3, the review positively discusses the implementation of the four hour rule in Emergency Departments. Through our research into homeless populations ED usage, we have found that such groups often cycle in and out of ED without their complex multi-morbidities ever being fully addressed. The 4-hour rule encourages a revolving door of admissions, resulting in a massive cost burden, which could otherwise be avoided.

**14. Is there anything else that the Panel has missed so far that is important in developing a more sustainable health system for Western Australia?**