

Interim Report: Feedback Survey

The Sustainable Health Review Interim Report feedback survey consisted of 14 questions. The responses to the open feedback questions are detailed below. Responses to questions 9-12 have been published in a summarised report on the SHR website.

Your Personal Details	
1. Title	Mr <input type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr <input type="checkbox"/> Other <input type="checkbox"/>
2. First Name(s)	
3. Surname	
4. Contact Details	
5. Organisation	Peel Development Commission
6. Location	<input type="checkbox"/> Metropolitan <input checked="" type="checkbox"/> Regional WA <input type="checkbox"/> Outside WA
7. Are you providing a response on behalf of your group/organisation or as an individual? (Required)	<input checked="" type="checkbox"/> Group/organisation <input type="checkbox"/> Individual <input type="checkbox"/> Other, please specify _____
Q8. Do you consent to your feedback being published, in summaries or in the Final Report? (Required)	
<input checked="" type="checkbox"/> I consent to my feedback being published <input type="checkbox"/> I consent to my feedback being published anonymously <input type="checkbox"/> I do not consent to my feedback being published	

The next two questions will allow you to provide more detailed feedback on how to maximise improvements in each of the Directions or suggest other areas or actions for the Sustainable Health Review Panel to consider to develop a more sustainable health system.

13. In regards to the 12 Directions, please provide detailed comments on how to maximise improvements in each of the Directions. Where possible, please indicate which Direction your comments relate to.

Direction 2 - Focus on person-centred services

The difficulty for people in crisis or high need having to re-tell their story or be constantly referred on to other services has a severe negative effect on their well being and hopes for a successful future. Suggest a strong consideration of referral mechanisms in development of person-centred services.

Direction 5 -New ways to support equity in country health

The suggested approach to pilot a joint regional commissioning model is supported. However the benefit of such an approach could be improved through consideration of a model of regional care which integrates health and social services. Services designed from this perspective take into account the whole spectrum of an individual's needs enabling earlier intervention and prevention strategies to be implemented. A whole system approach to integration presents opportunities for savings and service improvements through reduced emergency admissions and duplication.

14. Is there anything else that the Panel has missed so far that is important in developing a more sustainable health system for Western Australia?

Peel Health Campus

Discussions with local stakeholders suggest that the Peel Health Campus is currently unable to meet the healthcare demands from the local and surrounding communities. When considered with the expected growth in population in the Peel region this poses serious concerns for the future. Local stakeholders recommend:

- Extension of the current health campus and better use of existing health resources such as the Murray Districts Hospital
- Development of a fit for purpose emergency department
- Development of mental health beds within Peel Health Campus to cater for the increasing need for acute mental health resources in our community
- Review of the referral processes between Peel Health Campus and other hospitals including the Murray Districts Hospital and Fiona Stanley Hospital.