

Q & A SESSION

Sustainable Health Review Q&A Sessions

14 – 16 March 2018

SUMMARY REPORT

Introduction

Following the recent release of the Interim Report of the Sustainable Health Review, three Question and Answer Sessions and a Statewide Webinar were conducted to enable public interaction with SHR Panel Members.

- 14 March 2018, Cockburn
- 15 March 2018, Floreat
- 16 March 2018, Maylands

Key Responses

Support for the Interim Report

- Overall, the Interim Report was well received and considered to be accessible, relevant and communicated in clear language;
- The focus on prevention and health literacy, acknowledgement of mental health as an important priority, Emergency Department diversions, the focus on regional and country health needs, the Telehealth focus and navigation advances were clearly supported by many participants.

Reporting by Tuna Blue Facilitation.



Areas for Further Consideration

As might be expected, participants raised a range of additional areas or approaches that might receive more emphasis, including:

- Lack of emphasis on addressing the needs of the ageing population and associated conditions such as dementia;
- Missed out the impact of family, domestic and sexual violence for women aged 25 – 44;
- More clarity on extending the scope of practice versus ‘flexible workforce’;
- Contraceptive, sexual, reproductive services and unintended pregnancies are an area for inclusion;
- Greater focus on integration between the Health Department, other areas of government, GPs and NGOs;
- The cost implications from the involvement of corporate providers, the private sector and for-profit businesses in the health sector needs more attention;
- Review of the efficacy of maintaining a separate Mental Health Commission;
- Women’s health needs more focus;
- Corrective Services and Justice health services need inclusion;
- Greater focus on the ecological impact of health operations, waste management and climate change impacts;
- A greater integration of social care needs into pathways of care is needed, plus the services to support them;
- Aspects of the prevention focus need to be broadened, eg: mental illness prevention, inclusion of social determinants work, etc.

Strong messages were also received around:

- The opportunities for greater utilisation of pharmacists for screening and prevention of health diseases;
- Direction 4 on mental health is strongly focused on clinical approaches and missing opportunities for further integration with community based supports, NGOs, peer and family led models;
- The need for codesign and coproduction rather than just consultation;
- More thinking around workforce, scope of practice and articulating clearly the implications of any changes such that flexibility of staff is not equated to casualisation of the workforce;
- The Interim Report being very Health Department focused and needing more community health focus;
- Topics appearing to be siloed and the intersection of all the Preliminary Directions needing more articulation;
- Concerns around the amount of time needed to implement any change in the system;
- The need for clear, measurable targets in the Final Report so that the big ideas in the Interim Report can be put into action.

Key Comments from the Panel

In the sessions, commitment was given to further explore:

- Family, domestic and sexual violence; contraceptive and reproductive health;
- Stronger emphasis on dementia and issues of the ageing population, including an examination of the Scottish model (Realising Realistic Medicine) to put the patient at the centre of decision making;
- Engaging with stakeholders around innovation, health technology and data;
- More work on environmental sustainability in the system;
- Health literacy as a critical precursor for change;
- Cultural and behavioural change in the public sector, as a key enabler;
- Working closely with the key findings of the Langoulant Report; and
- Ways to build stronger Commonwealth relationships.

Engagement

Participants were responsive to further engagement in targeted consultation and a significant proportion provided contact details and areas of interest or input.

A list of detailed questions was generated from the Webinar and forwarded to the SHR Secretariat.