

Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

Your Personal Details

This information will be used only for contacting you in relation to this submission

Title	[REDACTED]
Organisation	
First Name(s)	[REDACTED]
Surname	[REDACTED]
Contact Details	[REDACTED]

Publication of Submissions

Please note all Public Submissions will be published unless otherwise selected below

- I do not want my submission published
- I would like my submission to be published but remain anonymous

Submission Guidance

You are encouraged to address the following question:

In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

Submissions Response Field

Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).

Help patients be better empowered healthcare consumers by ensuring electronic medical records are available to all patients. People need to know more about their options and choices in care - what are the options in choosing a specialist, how long are waiting times likely to be (including comparisons between public and private hospitals), what choice is there in accessing different hospitals with the same specialist (private). All of the above needs to be addressed with public awareness campaigns.

Lack of transparency in gap fees and exclusions in health fund policies is also a big problem and government should act to make health funds accountable in making clear to their customers exactly what they are and aren't covered for.

Stopping public hospitals admitting patients as 'private' also needs to happen to ease public waiting lists and make the private system more sustainable.