

Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

Your Personal Details

This information will be used only for contacting you in relation to this submission

Title



Organisation

First Name(s)



Surname



Contact Details



Publication of Submissions

Please note all Public Submissions will be published unless otherwise selected below

- I do not want my submission published
- I would like my submission to be published but remain anonymous

Submission Guidance

You are encouraged to address the following question:

In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

Submissions Response Field

Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).

Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
Review and act on duplication of pathology testing across tertiary Pathwest sites - duplication of services relating to mass spectroscopy - expensive equipment requiring specific environment/training/maintenance are duplicated across sites with similar testing panels. Also persisting in developing LCMS methods when commercial automated testing is clinically suitable and less expensive - faster turn around times with commercial methods leading to earlier diagnosis/treatment for patient.

The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
My experience with Pathwest - the organisation historically promotes unqualified staff to specialised areas and fail to deliver a suitable service. Examples - promoting medical scientist staff to Project manager and IT roles. The biochemistry laboratory built at FSH was not fit for purpose when the service first began almost 2 years ago. Major renovations were required on this new building so automation could be implemented. In the mean time, many temporary positions were created to perform manual tasks that an automated system would have provided - excess wages to cover the temporary positions. Where were the medical scientist "project managers" when the building design went so wrong?? I believe the delay in implementing automation to this new laboratory cost the health department in excess wages due to need to employ temporary staff. Delayed turn around times due to the lack of automation would have a direct impact on patients as pathology results could not be delivered within expected time frames.

Regional Pathwest services - I spent a limited time with Pathwest regional services and saw a lot of waste - failure to organise housing in a timely manner so hotel/caravan park expenses incurred. Staff members exploiting on-call allowances and overtime.
So. Much. Waste.