

## Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

### Your Personal Details

*This information will be used only for contacting you in relation to this submission*

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Organisation	
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### Publication of Submissions

*Please note all Public Submissions will be published unless otherwise selected below*

I consent to my submission being published

### Submission Guidance

You are encouraged to address the following question:

**In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?**

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

### Submissions Response Field

*Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).*

Many ideas have been contributed to the Sustainable Health Review - and rather than a complex, detailed contribution I am keen to suggest three innovations which, if applied and implemented, would drive a sustainable, patient centered health system.

1. Implement a system of patient advocates (or 'health care facilitators') to provide enhanced patient health literacy, empowerment and consumer sovereignty and drive improved safety and quality outcomes through empowered, informed consumers interacting with a responsive, quality-driven health service.
2. Development and implementation of an agreed health system 'Outcomes Matrix' to drive the system through a comprehensive 'multi-dimensional' patient-centered 'outcomes matrix' which combines personal health status and population health outcomes, quality and safety measures as well as health economic, financial and health service 'business' parameters to provide a basis for appropriate resource allocation, service provision and continuous quality improvement in health service provision.
3. Implementation of an independent, authoritative body as a 'Health Services Authority' deliberately removed from political or bureaucratic influence and charged with ensuring impartial, appropriate, apolitical decision-making and resource allocation (akin to the independence of statutory bodies in relation to legal and governance issues such as the Corruption and Crime Commission).

This 'Health Services Authority' would provide independent oversight and reduce inappropriate political pressures and 'short-termism' in health resource allocation decisions.

It would support appropriate, longer term and less politically vulnerable decision-making through ensuring the appropriate operation of the 'Outcomes Matrix' - driven health resource allocation and continuous quality improvement model referred to above.

This would support the maintenance and continuous improvement of a truly sustainable, patient-centered health system.