

## Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

### Your Personal Details

*This information will be used only for contacting you in relation to this submission*

<b>Title</b>	Ms
<b>Organisation</b>	
<b>First Name(s)</b>	Kathleen
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### Publication of Submissions

*Please note all Public Submissions will be published unless otherwise selected below*

- I do not want my submission published
- I would like my submission to be published but remain anonymous

### Submission Guidance

You are encouraged to address the following question:

**In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?**

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

### Submissions Response Field

*Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).*

An over-haul of the medical referral system. It is financially wasteful to both Government (Medicare claims) and patients (gap payments) as well as an economic cost to patients, who have to take time off work to get a renewal.

Specialists (Consultants) referrals last 3 months and GP referrals are valid for 1 year regardless of the length of time for the referred medical treatment.

Since 2010, when I was diagnosed with Breast Cancer, I have spent required several referrals to my Oncologists for the duration of my treatment(to date 7 years). This has been costly and time consuming. I have even had to cancel an appointment, as I the latest referral had expired.

Another Issue: Pharmaceutical scrips are only for 6 months, this requires visiting a Medical Provider to get multiple renewals for conditions which are on-going. Over the past 7 years my on-going cancer treatment has many visits to my Oncologist and GP just to get scrip renewals.

If you multiply my experience across the WA population, there must be thousands of Medicare billings for these avoidable services.