

Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

Your Personal Details

This information will be used only for contacting you in relation to this submission

Title	Mr <input type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms xx Dr <input type="checkbox"/> Other <input type="checkbox"/>
Organisation	Shire of Manjimup
First Name(s)	████
Surname	██████████
Contact Details	██

Publication of Submissions

Please note all Public Submissions will be published unless otherwise selected below

- I do not want my submission published
- I would like my submission to be published but remain anonymous

Submission Guidance

You are encouraged to address the following question:

In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

Submissions Response Field

Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).

- *Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition; Assessment of clients for HACC, Packages or NDIS needs to be more streamlined and seamless. Too often individuals are left in limbo without any care services whilst determinations are made. There needs to be an automatic basic interim care package for clients being assessed. Increase investment in preventative measures needs to be prioritised - Mental health, Developmental support services (OT, Child Health, Speech pathologists and Dieticians) are limited in rural and regional areas. The statistics of services and FTE's provided in this areas do not tell the whole story. As many of these practitioners operate under an outreach model the ability to meet demand is restricted due to the requirement for practitioners to travel to and from their destination in one day and within work time and including lunch ...effectively this can mean the practitioner will only be able to see 4 clients in a day. Overnight stays on rural visitation outreach circuits would likely be a more efficient model. Cross departmental and agency Community Health promotions and programmes at the local level need to be encouraged.*
- *The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public; Specifically in rural and regional areas capacity across the entire town needs to be assessed. Client-services round table meetings need to occur to ensure that the client is receiving the most appropriate for them and most efficient for services and venues. We need to make sure everyone is speaking the same language. Access to Mental Health services need to be improved in rural and regional areas.*
- *Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance; This will be limited until such time as the technology in rural and remote regions is improved. The current parameters around telehealth etc are excellent but limited by the telecommunications reliability.*
- *Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care; Community Mapping of health (both private and public) services at the local level would provide some very interesting overlays and identify duplication of services.*
- *Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;*
- *The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;*