



WA cold chain breach protocol

Follow the [National Vaccine Storage Guidelines Strive for 5, 2nd edition](#)

COLD CHAIN BREACH PROTOCOL

1. Immediately isolate the vaccines and label 'Do not use'.
2. Keep vaccines refrigerated between +2°C to +8°C.
3. Contact your public/population health unit (PHU) regional immunisation coordinator (RIC) as soon as possible in business hours.
4. Do not discard any vaccines until advised to do so by your RIC.
5. For privately purchased vaccines, contact the manufacturer for advice.

REPORTING A COLD CHAIN BREACH

When notifying the RIC of a cold chain breach (CCB):

1. Complete the *Cold chain breach and vaccine wastage report form* (http://ww2.health.wa.gov.au/Corporate/Articles/A_E/Cold-chain-management).
2. Send the form to the RIC, then phone the RIC to follow up as required.
3. **If vaccines have had a previous CCB, phone the RIC before sending the form.**

For further information, please refer to Appendix 3 of the National Vaccine Storage Guidelines – Strive for 5, 2nd edition

<https://beta.health.gov.au/resources/publications/national-vaccine-storage-guidelines-strive-for-5-2nd-edition>

WA PHU REGIONAL IMMUNISATION COORDINATOR (RIC) CONTACT LIST

(If not sure of PHU, see postcodes for PHUs at: www.healthywa.wa.gov.au/publichealthunits)

PHU	Phone no.	Fax no.	Email
Goldfields	9080 8200	9080 8201	WACHSGoldfieldsCommunicableDiseaseControl@health.wa.gov.au
Great Southern	0438 900361	9892 2503	WACHSGreatSouthernCommunicableDiseaseControl@health.wa.gov.au
Kimberley	9194 1630	9194 1631	WACHSKimberleyCommunicableDiseaseControl@health.wa.gov.au
Midwest	9956 1980	9956 1991	WACHSMidwestCommunicableDiseaseControl@health.wa.gov.au
Pilbara	9174 1660	9174 1088	WACHSPilbaraCommunicableDiseaseControl@Health.wa.gov.au
South West	9781 2355	9753 6587	WACHSSouthwestCommunicableDiseaseControl@health.wa.gov.au
Wheatbelt	9690 1720	9690 1335	WACHSWheatbeltCommunicableDiseaseControl@health.wa.gov.au
Metro CDC (MCDC)	9222 8588	9222 8599	contactMCDC@health.wa.gov.au