



# COVID-19: Information for Tour Operators

## COVID-19 prevention

Tour operators conducting tours within Western Australia (WA) should ensure [COVID-19 safe principles](#) are practised to minimise the risk of COVID-19 transmission while on tour. These include:

- wearing face masks in accordance with [COVID Transition \(Face Covering\) Directions \(wa.gov.au\)](#).
- encouraging people to wear face masks when they cannot physically distance.
- following [enhanced cleaning practices](#), where relevant.
- ensuring guests and staff have access to hand sanitiser, face masks and rapid antigen tests (RATs).
- facilitating COVID-19 [testing by RAT or PCR](#) for people with symptoms consistent with COVID-19.

## COVID-19 cases

Tour operators who conduct overnight tours with accommodation included shall assist to coordinate [appropriate isolation accommodation](#) for guests and staff who are identified as a COVID-19 positive case. It is recommended that tour operators determine appropriate isolation accommodation in anticipation of cases being identified on any tour, recognising that there is limited accommodation available in many parts of regional WA.

COVID-19 cases must:

- [isolate](#) for at least 7 days from the date they took their positive test.
- register positive RAT results with [WA Health online](#) or by calling 13 COVID (13 26843).
- follow requirements in [What to do when you test positive for COVID-19](#).

COVID-19 cases may travel home or to an alternate isolation premises within WA (for example, isolation accommodation in a town or city organised by the tour operator) while complying with the requirements outlined in Schedule 4 of the [COVID Transition \(Testing and Isolation\) Directions \(wa.gov.au\)](#). This includes that:

- they travel by the most direct route without stopping (except as required for fuel or rest; this may include one or more overnight stays).
- travel is by private vehicle, taxi, rideshare or by charter vehicle or charter flight, noting that COVID-19 cases cannot travel by commercial aircraft.
- they wear a face mask at all times while not in an isolation premises.
- they take reasonable steps to keep at least 1.5m away from any other person (other than people isolating with them).

If shared facilities (such as bathrooms) must be used by cases before moving to appropriate isolation premises, guidance in [Congregate living and large households – safe isolation for cases and close contacts](#) for safe use should be followed.

Further information is available at HealthyWA – [COVID-safe travel in WA](#).

## COVID-19 close contacts

- Tour operators should identify close contacts of any COVID-19 positive case as defined at [HealthyWA – close contacts](#).
- Close contacts should follow testing and isolation requirements outlined at [HealthyWA – close contacts](#).
- Close contacts with no symptoms may leave their isolation premise after returning a negative RAT on each day they leave isolation:
  - They must wear a mask and avoid high-risk settings if leaving isolation.
  - It is strongly recommended that they avoid non-essential gatherings and contact with people at risk of severe illness.
- Close contacts may travel home or to an alternative isolation premises within WA while complying with the requirements outlined in Schedule 4 of the [COVID Transition \(Testing and Isolation\) Directions](#) (wa.gov.au) (see above)
- Close contacts without symptoms may travel by commercial aircraft if they have had a negative RAT in the 4 hours before their scheduled flight departure.

## COVID-19 infection prevention and control

- Guidance for the use of shared accommodation facilities is available in [Congregate living and large households – safe isolation for cases and close contacts](#).
- Guidance on transporting COVID-19 cases is available in [Infection prevention and control information for public & private transport drivers/operators](#).
- Guidance on cleaning is available in [Infection prevention and control advice on cleaning and disinfection in the workplace](#).

## Remote Aboriginal Communities

Remote Aboriginal communities may have their own requirements for people entering. Ensure you have contacted a community before going to find out what if any restrictions or requirements are in place.

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**This document can be made available in alternative formats on request for a person with disability.**

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