



Information for Public Transport (taxis, ride-hail services, trains, buses, community vans, trams etc)

There is an outbreak of novel coronavirus (COVID-19 internationally).

If you have travelled overseas or been in close contact of a confirmed case of coronavirus, special restrictions apply.

This information sheet should be read in conjunction with the 'What you need to know' and 'Isolation guidance' information sheets at <https://www.health.gov.au/>

Advice to drivers of public transport

Drivers of public transport, including taxis, ride-hail services, trains, buses and trams, are advised that:

- You do not need to wear a mask if you are healthy;
- Suspected cases of coronavirus have been asked to isolate themselves and should not be catching public transport,
- Once passengers have disembarked and the journey is complete, you are not required to take any further measures;
- However, you should employ standard cleaning practices at the end of each shift, as part of good hygiene practice.
- In the event of a passenger spreading droplets (such as sneezing, coughing or vomiting), clean surfaces with appropriate disinfectant wipes so that the potential spread of infection can be minimised.
- Public transport services that service hospitals may consider an increase in the frequency of cleaning of these vehicles.
- Cleaning of vehicles should be with a disinfectant cleaning product.
- Wipe all surfaces thoroughly, paying particular attention to high touch surfaces such as handles, rails and buttons.

Advice to passengers using public transport

To help limit the spread of coronavirus, you should isolate yourself (and avoid public transport) in the following circumstances:

- If you have arrived in Australia any overseas country from 9.00pm 15 March, you must isolate yourself for 14 days from the date of arrival or
- If you have left, or transited through mainland China, Iran, Italy or South Korea in the last 14 days (you must isolate yourself for 14 days from the date of leaving) or
- If you have been in close contact with a confirmed case of coronavirus (you must isolate yourself for 14 days from the date of last contact with the confirmed case).

A guide to home isolation is available at <https://www.health.gov.au/>

Travelling to your isolation location

Wherever possible, if you need to travel to your location for isolation (for example, travelling from the airport), you are advised to use a personal mode of transport, such as a car, to minimise exposure to others.

If you need to use public transport (e.g. taxis, ride-hail services, trains, buses and trams), you must take the following precautions:

- Wear a surgical mask, if available;
- Avoid direct contact with other passengers, drivers and transport staff;
- Practise good hand hygiene and cough/sneeze hygiene:
- wash your hands frequently with soap and water, before and after eating, and after going to the toilet
- cover your cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser.

More information

While coronavirus is of concern, it is important to remember that most people displaying symptoms such as fever, cough, sore throat or tiredness are likely suffering with a cold or other respiratory illness—not coronavirus

For the latest advice, information and resources, go to www.health.gov.au

Call the National Coronavirus Health Information Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450.

The phone number of your state or territory public health agency is available at www.health.gov.au/state-territory-contacts

If you have concerns about your health, speak to your doctor.

Last updated 13 March 2020

This document can be made available in alternative formats on request for a person with disability.

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